

19/04/2023

NN-ICB/22/232

Dear Requestor

**RE: Freedom of Information Request**

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to your request is below.

In the request you asked:

1. Are there any private providers delivering NHS commissioned community glaucoma services (Y/N)

Yes

1a. If Yes, are these for new and follow up patients or just follow up patients

Both new and follow up patients

1b. If Yes, which providers

HealthHarmonie Ltd and East Midlands Medical Services (EMMS) Healthcare Ltd

2. Are these services provided in any part by optometrists (Y/N)

Yes

2a. If Yes, what is the minimum professional qualification of the optometrists providing the service. (eg, MCOptom or Prof Cert Glaucoma or Higher Cert Glaucoma or DipGlau )

**HealthHarmonie Ltd** - all Optometrists operate in line with Royal College / NICE Guidelines and work under the supervision of a Consultant Ophthalmologist.

**East Midlands Medical Services (EMMS) Healthcare Ltd** - the minimum qualification requirements for Optometrists providing services are MCOptom and professional certificate Glaucoma.

2b. Are optometrists responsible for changing glaucoma medications (Y/N)

**HealthHarmonie Ltd** – In some cases Optometrists can recommend to the patient's GP to change medications. This depends on the patient's condition and the Optometrist's individual qualification. In other cases the patient could be sent into secondary care.

**East Midlands Medical Services (EMMS) Healthcare Ltd** – Optometrists will either advise a patient’s GP to change medications or will change medications and ask the GP to re-prescribe depending upon their prescribing qualifications. In all cases they work to a treatment plan agreed with the Consultants.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner’s Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner’s Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner’s Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*