

18/04/2023

NN-ICB/22/226

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to your request is below.

In the request you asked:

1. Does your organisation directly procure Non-Emergency Patient Transport (NEPTS) contracts and if not which organisation(s) does procure NEPTS contracts on behalf of the Trusts within the ICB/ICS?
 Yes
2. Does your organisation have a specific Person of Interest (POI) who has responsibility/accountability for NEPTS contracts within the ICS/ICB and if so please provide contact details.
 Nottingham and Nottinghamshire ICB does not have a specific person that is responsible for the NEPTS contract
3. If there is not a single person within the ICS/ICB who is responsible/accountable for NEPTS, please confirm contact details of individuals responsible for NEPTS contracts for each Trust within the ICB.
 The NEPTS contract is managed by the Acute Contract team, they can be contacted via the general enquiries form, [General Enquiries - NHS Nottingham and Nottinghamshire ICB](#)
4. What date is/was the current NEPTS contracts due to end (outside of any available extension periods) for those trusts within the ICS/ICB and what extension periods are available for each NEPTS contract?
5. For how many years were the NEPTS contracts awarded?
6. Which organisation(s) were awarded the NEPTS contract?
7. What was the total value of each individually awarded NEPTS contract within the ICS/ICB excluding any extension periods?
8. What was the additional spend on NEPTS over and above the awarded contracted value for each contract within the ICS/ICB for the Year to December 31st, 2022? Please confirm the split by provider.

Contract providers Name	Contract end date	Contract length in years	Contract Value	Additional spend over contract value (01/01/2022 – 31/12/2022)

Premier Care Direct	31/8/2023	5 years – 11 months	2022/23 £220,103	2022/23 £491,532
ERS Medical Ltd	30/11/2024	5 years	2022/23 £7,967,245	2022/23 £217,916

9. What has been, both in terms of numbers and %, the two largest KPI failure(s) for each of the NEPTS contracts within the ICS/ICB for the year to December 31st, 2022?

KPI	Target	Dec-22
KPI8 PRE-BOOKED Outpatient, Day Case, Discharge. Collected within 60 minutes of patient being 'booked ready' - at least .	85%	57%
KPI10 PRE-BOOKED Outpatient, Day Case, Discharge. Collected within 90 minutes of patient being 'booked ready' - at least	99%	67%

10. Does your organisation have contracts with taxi companies that are longer than 6 months and if so please provide names of these taxi companies?

No

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.