

12/04/2023

NN-ICB/22/211

Dear Requestor

**RE: Freedom of Information Request**

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to your request is below.

In the request you asked:

*Has your ICB split urgent and emergency care data by indices of multiple deprivation and ethnicity, as requested by NHS England here: <https://www.england.nhs.uk/wp-content/uploads/2021/09/Urgent-and-emergency-care-recovery-10-point-action-plan.pdf>*

'Intelligence to drive focus' (efficiencies, improved quality, gaps). Slides 2 to 15 provides data in relation to emergency admission rates across various indices of deprivation.

*Please could you provide this data, back to the start of 2019/20 or as far back as records allow.*

We do not hold information relating to 2019/20.

*What assessment has the ICB made of inequalities in UEC data according to deprivation or ethnicity?*

'Intelligence to drive focus' (efficiencies, improved quality, gaps). Slides 2 to 15 provides data in relation to emergency admission rates across various indices of deprivation.

*And what action has been taken as a result?*

The ICB utilises the data and intelligence it holds around urgent and emergency care activity to have a proactive and preventative discussion with targeted cohorts of our population. For example, undertaking proactive reviews of our frail older population using the data and intelligence we hold to try and support people to remain at home wherever possible. We have five PCNs across the ICB who are working in this way. The intention, in line with the NHS England mandate, is that this way of working will be rolled out across all Core20 PLUS5 characteristics over a period of time. This way of working brings together partners from across health, social care, voluntary and community sector and others to provide personalised care closer to home.

The Urgent and Emergency Care (UEC) board has also recently implemented a new system intelligence report, which provides valuable insights into all activity within the UEC department. This report is an essential tool that helps the board to analyse and make informed decisions about the delivery of urgent and emergency care services. One critical section of this report focuses on health inequalities, which takes a closer look at the demographics of patients who attend UEC and how the department can support them better. By adopting a clinical transformation approach, the UEC board can identify the gaps and disparities in healthcare provision and take necessary steps to address them. This will ensure that all patients, regardless of their background or circumstances, receive equal and effective care when they need it the most.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*