

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to your request is below.

In the request you asked:

1. How are patients formally involved within Integrated Care Board (ICB) decision-making structures at Nottingham and Nottinghamshire ICB;

Information about the ICB's approach to ensure public involvement and engagement in the development, implementation and review of health and care policies and services across the statutory organisation can be found here: [ENG-001-Public-Involvement-and-Engagement-Policy-v1.2.pdf \(icb.nhs.uk\)](#)

Further information on how patients and members of the public can become involved can be found on the Nottingham and Nottinghamshire ICB's website: [Get Involved - NHS Nottingham and Nottinghamshire ICB](#)

	Responsibilities
Integrated Care Board (ICB) Board	The ICB Board has overall accountability for public involvement and engagement, including the Working with People and Communities Strategy. They also have responsibility for ensuring that the views of the public are appropriately considered in decision making.
Strategic Planning and Integration Committee	The Strategic Planning and Integration Committee is responsible for assuring the ICB regarding its' statutory duties for patient and public involvement.
ICB Board Committees (including Place)	There is a commitment to embed citizen voice into commissioning decisions at Place and system level through these ICB contract and commissioning committees.

	Responsibilities
Citizen Intelligence Advisory Committee (CIAG)	The CIAG will ensure that all proposals to change and improve healthcare services in Nottingham and Nottinghamshire are developed with appropriate and sufficient citizen and service user involvement and citizen intelligence and insights from patients, staff, carers and public that tell us what matters to them are taken on board and have influenced decision making.

2. Does this include formal representation in Board meetings

No, patients are not formally represented at the ICB Board.

3. If so, please could you share the minutes related to these meetings?

N/A

4. what plans does Nottingham and Nottinghamshire ICB have to introduce a formal role for patients at the Integrated Care Board level?

There are no plans to introduce a formal role for patients at the Integrated Care Board level.

5. How does Nottingham and Nottinghamshire Integrated Care Board ensure that the patient experience is considered in decisions surrounding the commissioning of appropriate treatments?

Please see the Public Involvement and Engagement Policy [ENG-001-Public-Involvement-and-Engagement-Policy-v1.2.pdf \(icb.nhs.uk\)](#)

6. Can Nottingham and Nottinghamshire Integrated Care Board provide any examples of when the patient experience has influenced decision other than at ICB level?

- Developing the Integrated Care Strategy: https://healthandcarenotts.co.uk/wp-content/uploads/2021/05/Integrated-care-strategy_engagement-report_final1.pdf
- Refining proposals for Tomorrow's NUH: https://notts.icb.nhs.uk/wp-content/uploads/sites/2/2022/04/Tomorrows-NUH-Phase-2-engagement-report_May2022_final.pdf

Future information regarding current and previous engagement and consultations can be found here: [Current and previous engagement & consultations - NHS Nottingham and Nottinghamshire ICB](#)

7. What plans does Nottingham and Nottinghamshire Integrated Care Board have to improve the involvement of patients in their decision-making processes moving forwards?

Our Working with People and Communities Strategy sets out our plans to 2025: [Working-with-people-and-communities-strategy.pdf \(healthandcarenotts.co.uk\)](#).

Over the coming months, we will be:

- Recruiting a Chair for the VCSE Alliance to ensure that the experiences and views of local citizens are considered in the design and delivery of health and social care services in the region, and to enable an effective two-way flow of information.
- Continuing to hold meetings of the Engagement Practitioners Forum, bringing together engagement professionals across the Integrated Care System to share good practice around engagement and involvement opportunities and share information with other professionals around work that is happening to ensure that the patient voice is heard in all services commissioned and delivered in Nottingham and Nottinghamshire.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:
FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.