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# Motivational Interviewing Online – Live Zoom Interactive Study day

9:00am to 9:25am access meeting then locked and started at 9-30am to 4pm

### Is Motivational Interviewing for me?

This interactive, lighthearted online, live study day is suitable for all members of the team. Registered delegates will receive their personal set of CRAFT cards, which are used during and then following the event, plus a responsibility reminder training aid! Delegates will interact, participate and influence the content of the day which will use bespoke situations to demonstrate the MI skills and they will not be asked to role play or listen to us reading through endless power point slides.

We all went into our roles to make a difference; we feel that we can make things 'right' for service users and their families and we spend much of our time trying to do so.

If you spend your life explaining what your service users should, could, must or need to do then this is the course for you. Motivational interviewing is a style of communication that uses a guiding/reflective style to engage with people, clarify their strengths and aspirations, and utilise their own motivations for change, and promote independence of decision making.

If this is sounding a little flowery, in a nutshell, MI saves your breath, your time and you are more effective when it comes to people making decisions about themselves. The feedback we regularly receive is that MI also helps to avoid burn out.

## What happens on the day?

We will use memorable explanations, demonstrations, interaction in pairs and most importantly relax and have fun. The extensive wardrobe and scenery available at our large training studio allows the tutors to create characters and situations to demonstrate the topics which are pertinent to our delegates. Face to face, and telephone consultation techniques will be included.

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| 9:00  | Registration and Online access audio and visual confirmed  |
| 9:30  | Introductions – and online etiquette   |
| 9:30  | MI – What is it – why does it work – How the brain receives stuff! - Principles and Background in a nutshell |
| 10:00 | The spirit & principles of MI  |
| 10:45 | Offering Advice – how to do this without pi**ing people off!   |
| 11:15 | Official Break   |
| 11:30 | When Ambivalence meets the Righting Reflex   |
| 12:00 | Change Talk– What is it? How can I find it? Why does it matter?  |
| 12:45 | LUNCH  |
| 13:30 | MI – Open questions, affirmations, reflections and summaries set in context and practiced                    |
| 15:00 | Tea Break  |
| 15:15 | Putting it all together – demonstration designed by the delegates  |
| 15:45 | Questions and Evaluation   |
| 16:00 | Close  |

#### **Dates available:**

Tuesday 19<sup>th</sup> September 2023 Thursday 16<sup>th</sup> November 2023 Friday 26<sup>th</sup> January 2024 Wednesday 13<sup>th</sup> March 2024

#### Who can attend?

Anyone who is employed within the Nottingham and Nottinghamshire Integrated Care System

#### How do I register?

E-mail the Personalised Care team via nnicb-nn.whatmatterstoyou@nhs.net with your job title and the date you want to book.

#### What's the result?

- ✓ This is an introduction to the principles, spirit and skills of motivational interviewing.
- ✓ Gain an overview of an effective alternative to trying to be persuade people to change their behaviour.
- ✓ Gain an appreciation of how people can use their own motivations and find their solutions for behaviour change.
- ✓ Tune our listening from "to be understood." into "listening to understand".
- ✓ Discover how questions, reflections, affirmations and summaries can be used to facilitate a more effective conversation about behaviour change.
- ✓ Observe how reflective listening can help when people's emotions are running high.
- ✓ Though not listed in the agenda, we will include many small breaks throughout the day to avoid screen fatigue.