

17/01/2023

NN-ICB/22/149

Dear Requestor

**RE: Freedom of Information Request**

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do partially hold the information that you have requested. A response to your request is below.

In the request you asked:

CAMHS and the delays/rejections since the pandemic. Please could you provide me with the following information for your area:

- The proportion of referrals to the mental health service deemed inappropriate or rejected in the 2019/2020 financial year and the 2020/2021 financial year
- The reasons for referrals to the mental health services being rejected in these years
- The median and maximum waiting times between initial assessment and the start of treatment in these years

The response sent to you on 06 January 2023 was inaccurate. Please accept our apologies for this and find a revised response attached, entitled NN-ICB 22 149b CAMHS FoI Response.

The contact details for the providers detailed are below, however please note that only Nottinghamshire Healthcare NHS Foundation Trust and Nottingham City Council are subject to the provisions of the FoI Act 2000.

Nottinghamshire Healthcare NHS Foundation Trust: [FOI@nottshc.nhs.uk](mailto:FOI@nottshc.nhs.uk)

Nottingham City Council: [foi@nottinghamcity.gov.uk](mailto:foi@nottinghamcity.gov.uk)

Kooth: <https://www.kooth.com/>

Base 51: [info@base51.org.uk](mailto:info@base51.org.uk)

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and

Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via

<https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*