

13/01/2023

NN-ICB/22/141

Dear Requestor

**RE: Freedom of Information Request**

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

1. Does the ICB commission, provide or manage any or a combination of these type of care services provided in peoples' homes?

- a. A domiciliary care bridging service for hospital patients that are fit to leave hospital but need care services at home - this service would typically be provided for a short period of time until the patient's local authority can provide a more permanent service if needed
- b. Re-enablement services for hospital patients discharged into the community so as to get them fit and healthy to look after themselves
- c. A long-term domiciliary care service

Yes

2. For any service provided:

- a. What is the name of the service?

Long Term Domicillary Care Service

- b. What is the name of the organisation that provides the service?

<b>Nottingham and Nottinghamshire (excluding Bassetlaw) homecare providers</b>
Annicare
Bespoke Health and Social Care
Betna Agencies
Caring Hands
Citytrust Investments
DKM Healthcare
Dubria Limited
Gemini Exclusive Care
Gray Healthcare
Kharis Healthcare
Manu Integrity Services
Monarch (Yanah Care)
Outreach Healthcare Ltd
Premier Community
Raynes Healthcare
Shiloh Healthcare Services
Trends Healthcare
Agincare
AMG
Apollo
Empowering U
Meridian
Radis
Westminster
Moreloved Care
Lotus Homecare

Ozia Healthcare Limited
Clarke House Care
Manuella Care Limited
Springs Healthcare
Mark Time
Bright Integrated Care
Lifespring Care Limited

<b>Bassetlaw Providers</b>
Advantage Healthcare
AMG
Charlesworth 247 Ltd
Compassionate Care Team
First Care DCA Ltd
Hallam24Healthcare
Leda
Promedica24
React Homecare
Sherwood Prime Care Ltd
SJW-Wright Care

c. How many individuals are provided the service?\*

In Nottingham and Nottinghamshire (excluding Bassetlaw) 1182 individuals have received Continuing Healthcare and Fast Track funding had/have a long-term domiciliary care service between 01 April 2022 to 19 December 2022.

In Bassetlaw, 125 Continuing Healthcare and Fast Track care packages were commissioned with Bassetlaw Homecare Framework Providers during the period 01 April 2022 to 19 December 2022.

d. How many care staff are employed/contracted to deliver the service?\*

Nottingham and Nottinghamshire ICB does not hold this information.

\* For answers to 2(c) and 2(d), please be specific about the time periods that the answers relate to.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*