

Dear Patient,

As a patient of Riverlyn Medical Centre, we are writing to let you know about the changes happening at your GP practice from 1 December 2022.

We will be transferring your GP registration across to Leen View Surgery, who will be taking over the running of the services at the Riverlyn Medical Centre.

As you may already be aware, the Partners at Leen View Surgery joined the Riverlyn Medical Centre contract in April 2022 and have continued to provide services, following the retirements of Dr Arun Tangri and Dr Charu Tangri. The Partners have now decided to merge the NHS contracts for the two practices.

You do not need to do anything

You will be automatically transferred across to Leen View Surgery, which will be completed by 30 November 2022. For more information about this practice please visit: <https://www.leenvIEWSURGERY.CO.UK>.

As a result, from 1 December 2022, Riverlyn Medical Centre will be known as *Leen View Surgery, Riverlyn Site*, with the location and contact number for the practice staying the same. Whilst the change is taking place, you should continue to contact the practice, as normal, if you have any symptoms you are worried about, or if you need medical help.

Registering at a GP practice of your choice

If you would like to register at a different GP practice, you can do this so long as it covers the area where you live.

All GP practices are listed on the NHS website - www.nhs.uk. To register, please put in your postcode for a list of your nearest practices and contact your chosen practice to ask to register with them. Please wait until after 1 December 2022 before registering with a different GP practice, to allow for the transition process from Riverlyn Medical Centre to Leen View Surgery, to be completed.

Other information

If you would like to register at a different GP practice but cannot access information online or if you have any questions about this change, please contact the NHS Nottingham and Nottinghamshire Patient Experience Team on 0115 883 9570 or email nnicb-nn.patientexperience@nhs.net

There is also a frequently asked questions (FAQs) document for patients of Riverlyn Medical Centre on the news section of the NHS Nottingham and Nottinghamshire website. You can view this at: <https://notts.icb.nhs.uk/about-us/news/>

To request this letter in another language or format, please contact the Engagement Team at: nnicb-nn.engagement@nhs.net or call or text 07385360071. If leaving a message, please provide your contact details and a member of the team will get back to you.

Yours sincerely,

Joe Lunn
Associate Director of Primary Care
NHS Nottingham and Nottinghamshire ICB