

Maternity and Neonatal Independent Senior Advocate

<p>Purpose</p>	<p>The Maternity and Neonatal Independent Senior Advocate (MNISA) service ensures the voices of birthing women and people (people of different gender identities can get pregnant and give birth), and families are listened to, heard and acted upon by their maternity and neonatal care providers when something has gone wrong during their maternity or neonatal care.</p> <p>This is a senior role, developed by NHS England working alongside maternity and neonatal service users and staff, and is being piloted to support birthing women and people, and families in England. It is supported by an NHS England MNISA Operational Guidance and Procedure and Informed Consent Standard Operating Procedure</p> <p>Nottingham & Nottinghamshire ICB has recruited an MNISA working Local Maternity Neonatal Systems (LMNSs) and retains separation from maternity and neonatal care providers and will have ICB line management. This is to ensure independence and autonomy so that they can act for others and effectively raise issues on behalf of birthing women and people, and families at ICS and LMNS Board level.</p>
<p>Type of Information</p>	<p>Personal Data (such as name, address, date of birth) and Special Category (health information)</p>
<p>How we will collect and use the Information</p>	<p>The ICB and NHS England are identified as joint data controllers.</p> <p>The ICB</p> <ul style="list-style-type: none"> • MNISAs will collect data directly from birthing women and people and families who engage with the service and is responsible for handling your personal data regarding any engagement you have with the MNISA service. They are required to have an accurate record that enables them to effectively advocate for birthing women and people, and families. • This includes reporting and supporting regular/routine de-identified / aggregate reporting to NHS England. <p>NHS England</p> <ul style="list-style-type: none"> • is responsible for providing the reporting system that the ICB MNISA service uses to handle your personal data. This includes responsibilities to ensure design and consistency in the application of the service across the pilot sites, programme

	<p>management, provision of a central technical solution for the service, safe and secure storage of personal data, a communications suite of guidance across pilot sites, and regular de-identified / aggregate reporting to assess the pilot programme/service use.</p> <p>NHS England Privacy Notice: NHS England » How we use your information</p>
Who we will share the information with.	<p>The MNISA will share personal data that is required to:</p> <ul style="list-style-type: none"> • Help and support birthing women and people, and families to be listened to and heard by maternity and neonatal service care providers. • Attend meetings between birthing women and people, families and clinicians. • Navigate through the maternity and neonatal healthcare systems to help birthing women and people, and families find resolution to their concerns. • Support birthing women and people, and families through investigation and complaints processes. <p>The MNISA will share your de-identified and anonymised data with NHS England to ensure the service works and that it can improve and adapt.</p>
Legal Basis for Processing Personal Data	<p>6(1)(e) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.</p> <p>NHS Act 2006:</p> <ul style="list-style-type: none"> • 14Z34 Duty as to improvement in quality of services. • 14Z34 Duty to promote involvement of each patient. <p>9(2)(h) processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services on the basis of Union or Member State law or pursuant to contract with a health professional and subject to the conditions and safeguards referred to in paragraph 3</p> <p>Schedule 1 part 1 (2) of the DPA 2018 'Health or Social Care purposes'.</p>
Common Law Duty of Confidentiality	Explicit informed consent
Data Processors	n/a

Your Rights	<p>To be informed about the processing of your information (this notice)</p> <ul style="list-style-type: none"> • Of access to information held about you • Have the information corrected in the event that it is inaccurate • To restrict or stop processing • Object to it being processed or used (where we are relying on public task as the legal basis) • Not to be subject automated decision-taking or profiling
How long we will keep the information	<p>Your personal data will be retained on our systems and files in line with the Records Management Code of Practice 2021.</p> <p>Records Management Code of Practice - NHS Transformation Directorate (nhsx.nhs.uk)</p>