

15/11/2022

NN-ICB/22/91

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information that you have requested. A response to each part of your request is attached (appendix a). There are some parts of your request which we are unable to answer because we do not hold this information.

In your request you asked:

I am writing to request information regarding the commissioned activities and services aimed at people under the age of 18 available in Nottinghamshire, which falls within the geographical remit of your organisation.

I would like to find out the following information about support services that you directly fund in Nottinghamshire to people under the age of 18 who are experiencing emotional distress and/or who are at risk of attempting suicide, excluding that delivered through Child and Adolescent Mental Health Services:

- *Inclusion/exclusion criteria*
- *How the service is accessed, i.e. open access, self-referral, third party referral*
- *Channels of support, e.g. telephone, email, text, webchat, face-to-face, and types of location if face-to-face*
- *Opening hours/availability*
- *Type of support provided, i.e. structured therapeutic counselling, peer support, helpline*
- *If support is provided to parents or carers*
- *Length of support offered*
- *If the support is provided by paid employees, freelance/contract staff, volunteers.*
- *Intended outcomes for the service*
- *If available, the number of people under 18 that can be supported i) at any one time and/or ii) in any given twelve month period*
- *Where relevant, number of people under 18 that have been referred to the service in the most recent reporting period (quarter or year)*
- *Number of people under 18 supported in the most recent reporting period (quarter or year)*

For each service, I would also like to request a copy of their:

- *Safeguarding policy*
- *Confidentiality policy*
- *Policy statement in relation to capacity, decision making and choice*

Please note that both NHS Nottingham and Nottinghamshire, and Bassetlaw Clinical Commissioning Groups ceased operation on 30 June 2022. They have been superseded by NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) which began operation on 1 July 2022.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.