

25/10/2022

NN-ICB/22/73

Dear Requestor

**RE: Freedom of Information Request**

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to your request is below.

Please note that both NHS Nottingham and Nottinghamshire, and Bassetlaw Clinical Commissioning Groups ceased operation on 30 June 2022. They have been superseded by NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) which began operation on 1 July 2022.

In the request you asked:

Please could you advise the service provider(s) that your ICB uses for the following services':

Firstly, it is important to note that Nottingham and Nottinghamshire ICB operates over four 'Places'. Place is our way of describing joint working within each of the four local authority boundaries of Nottingham and Nottinghamshire. These are, South Nottinghamshire, Nottingham City, Mid-Nottinghamshire, and Bassetlaw. Further information on the places can be found on the ICB website page 'care in my area' (Link Below).

[Care in my area - NHS Nottingham and Nottinghamshire ICS - NHS Nottingham and Nottinghamshire ICS \(healthandcarenotts.co.uk\)](https://healthandcarenotts.co.uk)

**1. NHS 111 Services**

Derbyshire Health United (DHU) provides this service across South Nottinghamshire Place, Mid-Nottinghamshire Place and Nottingham City. Yorkshire Ambulance Service NHS Trust (YAS) provide this service across Bassetlaw Place.

**2. Clinical Assessment Services**

DHU and Nottingham Emergency Medical Services (NEMS) provides this service across South Nottinghamshire Place, Mid-Nottinghamshire Place and Nottingham City. Yorkshire Ambulance Service NHS Trust (YAS) provide this service across Bassetlaw Place as a part of the NHS 111 Service.

**3. GP Out of Hours Services**

NEMS Community Benefit Services Limited (NEMS) provides this service across South Nottinghamshire Place, Mid-Nottinghamshire Place and Nottingham City. Nottinghamshire Healthcare NHS FoundationTrust provides this service across Bassetlaw Place, with support from DHU.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*