

21/10/2022

NN-ICB/22/71

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

Please note that both NHS Nottingham and Nottinghamshire, and Bassetlaw Clinical Commissioning Groups ceased operation on 30 June 2022. They have been superseded by NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) which began operation on 1 July 2022.

In the request you asked:

1. Are you partnering with any other private or public sector organisations to deliver your Personal Health Budgets (PHBs)? If so, please provide the names of those organisations and a summary of the services they provide?

We have three Continuing Healthcare (CHC) delivery teams; an ICB team for the Mid-Nottinghamshire place-based partnership, an ICB team for the Bassetlaw place-based partnership and a contracted provider, Nottingham CityCare Partnership, who cover the place-based partnerships of Nottingham City and South Nottinghamshire.

2. Who is responsible for the delivery of the PHB targets and what are their contact details (name, email and phone number)?

Sally Dore, Assistant Director of Nursing and Quality: sally.dore@nhs.net

3. Who is responsible for the delivery of the Continuing Healthcare programme and what are their contact details (name, email and phone number)?

As per our response to question two.

4. Who is the Personalised Care or Personalisation Lead/Personalised Care Operations Lead at the ICB and what are their contact details ((name, email and phone number)?

As per our response to question two.

5. Who is the Integrated Care Lead at the ICB and what are their contact details (name, email and phone number)?

Lucy Dadge, Director of Integration: lucy.dadge@nhs.net

6. Who is responsible for the digital transformation within the ICB and what are their contact details (name, email and phone number)?

Andrew Fearn, Digital Senior Responsible Officer: andrew.fearn@nhs.net

7. Who is the current Director of Finance within the ICB and what are their contact details (name, email and phone number)?

Stuart Poynor, Director of Finance: s.poynor@nhs.net

8. How many people in your ICB have been awarded a Continuing Healthcare budget and how many of these have taken up a PHB?

All CHC eligible individuals living at home have a PHB. Current number 524.

9. What was total annual spend on PHBs for your ICB and how does that spend break down by Direct Payment, 3rd party managed and notional budgets?

ICB Budgeted spend for 2021/22

- Direct Payment - £8.5m
- Notional - £24m
- Third Party - £2m

10. What software, if any, is used to manage PHBs and direct payments in your ICB?

IQA and Broadcare (Bassetlaw place only) are used for financial recording of direct payments this is not specifically to manage PHBs.

11. What is the total annual cost for this software and what licensing model is used, e.g., X% of budget/per user/fixed cost?

For IQA, this is £47,233.54+VAT for support, maintenance, and license fee, 2022/23.
For Broadcare (Bassetlaw place only), this is £12,000.

12. When is the contract for the PHB software up for renewal?

For IQA, this is negotiated annually.

For Broadcare (Bassetlaw place only) this is a rolling contract. The current contract is due to expire 28/02/2023 and there is a requirement for the ICB to give the provider six months' notice of the contract ending.

13. If not in use already, are you considering digital automated services to assist with the delivery of services and budget management of your PHBs, personal budgets, direct payments and integrated personal budgets?

No.

14. Do you use a Direct Payment Support Service (DPSS) to assist direct payment recipients and if so, please provide details of who this is?

Solo support, Penderels Trust, Rosekel Resourcing, People Plus and Purple Zest are our ICS framework providers.

15. Is the DPSS a contracted service and if so when does that contract expire?

The ICS DPSS framework will be reviewed in 2025.

16. What is the annual cost of the DPSS?

For 22/23 the current annual costs for commissioned DPSS is £33,985.92.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.