

16/08/2022

NN-ICB/22/36

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

Please note that both NHS Nottingham and Nottinghamshire, and Bassetlaw Clinical Commissioning Groups ceased operation on 30 June 2022. They have been superseded by NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) which began operation on 1 July 2022.

In the request you asked:

I would like to make a Freedom of Information (FOI) request of Nottingham and Nottinghamshire Integrated Care System with the following questions:

Are there any systems in place across the ICS area to manage patients with diabetes, or do diabetes clinicians manage patient interactions using GP practice / NHS Trust provided systems?

GP Practice/NHS Trust provided systems e.g. EMIS/SystemOne/DrDr/Diasend/Libreview/DexcomView

The NHS App in Nottingham and Nottinghamshire combines services and information from the NHS App with a broader range of features from Patient Knows Best (PKB) platform.

PKB is a patient held online health and care record and offers a simple and secure way for accessing personal medical data. It also allows patients to add, manage and organise their health and care from a smartphone, tablet device or web browser. Furthermore, patients can choose to securely share parts of their record with anyone that would benefit from seeing their information, such as loved ones, healthcare professionals and other health or care organisations involved in their wellbeing or recovery. It also allows access to a library of useful diabetes resources/self-management tools.

Are there any plans to introduce any ICS-wide systems or integration strategies to manage patients with diabetes? If so, what are the likely timescales – e.g. imminently, within 1-2 years, within 3-5 years, etc.?

Work is ongoing with clinicians to develop diabetes shared care plan templates/messaging/pre consultation questionnaires in PKB within the next six to twelve months and as well as the development of an Eco-systems platform to enable sharing of patient records across systems within the next one to two years.

Are there any plans to introduce any ICS-wide systems or integration strategies to allow diabetic patients to self-manage their data and to upload glucose monitoring data for clinician review? If so, what are the likely timescales – e.g. imminently, within 1-2 years, within 3-5 years, etc.?

[See above](#)

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.