

21/12/2022

NN-ICB/22/127

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

Nottingham & Nottinghamshire ICB Perinatal Mental Health Team. Data held between 2020 and the present day.

Please can you tell me:

1. The number of patients referred or self-referred to the service and accepted for treatment, broken down by year

Calendar Year	Patients
2020	1144
2021	1167
2022 YTD 31 st October	1009

Please note that these are patient numbers (as the request reads), not referrals – a patient can have multiple referrals in a year and across years, with different outcomes (accepted and/or rejected).

2022 Year to Date (YTD) data may include patients that are yet to be seen so this information should be used with caution as these patients may not have yet been accepted onto the service caseload.

2. The number of patients referred or self-referred to the service and rejected, broken down by year.

Calendar Year	Patients
2020	37
2021	152
2022 YTD 31 st October	150

Please note that these are patient numbers (as the request reads), not referrals – a patient can have multiple referrals in a year and across years, with different outcomes (accepted and/or rejected).

2022 Year to Date (YTD) data may include patients that are yet to be seen so this information should be used with caution as these patients may not have yet been accepted onto the service caseload.

3. A list of the reasons patients were rejected from the service, by year, broken down by proportion.

The Provider advised that only a discharge reason of 'Inappropriate Referral' would be counted as being rejected. No further detailed breakdown is captured at the time of reporting.

Calendar Year	Discharge Reason for Rejected Referral	Proportion
2020	Inappropriate Referral	100%
2021	Inappropriate Referral	100%
2022 YTD 31 st October	Inappropriate Referral	100%

4. The number of appointments per year held by phone, online and in person broken down by type.

Type	2020	2021	2022
In person	2628	4832	5502
Telephone	2995	1117	351
Video	621	111	398

5. The average waiting time for a patient between referral and first appointment, broken down by year.

Snapshot as at	Average Waited Time to Assessment (Weeks)	Average Waited Time to Treatment (Weeks)
Dec-20	3.5	3.5
Dec-21	4.3	4.4
Oct-22	3.7	4.1

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

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