

17/11/2022

NN-ICB/22/105

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request can be found at Appendix A.

In the request you asked:

- 1) What IT systems and/or digital tools does your ICS use to enable frictionless movement of staff across your ICS to allow flexible and remote working? Please state if your ICS does not currently enable this.
- 2) Which suppliers provide the digital communication tools that are used across the ICS to enable self-service pathways such as self-triage, referral, condition management and advice and guidance? Please state if your ICS does not currently provide some or all such digital communication tools.
- 3) Do your ICS-wide clinical systems meet clinical safety standards as set out by [DTAC](#) and DCB0129 and DCB0160?
- 4) Does your ICS have a population health management system that has a fully linked, longitudinal dataset with primary, secondary, mental health, social care and community data? If yes, please state the name of the supplier of this system.
- 5) Do all your ICS-wide digital transformation projects, programmes and services meet the [Technology Code of Practice](#)?
- 6) Does your ICS have a shared care record that adheres to Professional Records Standard Body's Core Information Standard? Please can you also state the supplier of this shared care record, even if it does not currently adhere to the PRSB standard?

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.