

11/11/2022

NN-ICB/22/102

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to each part of your request is below.

Please note that both NHS Nottingham and Nottinghamshire, and Bassetlaw Clinical Commissioning Groups ceased operation on 30 June 2022. They have been superseded by NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) which began operation on 1 July 2022.

In the request you asked:

The questions relate to the NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) and should be answered separately for financial years 2019/2020, 2020/2021, and 2021/22. We have given examples of model answers to help you respond.

1. How many NHS providers (hospital or community) do you commission to provide audiology diagnostic services?

e.g answer. "We commission 3 NHS providers (2 Hospitals and 1 Community)".

We commission 2 providers for this service.

2. How many NHS providers (hospital or community) do you commission to provide hearing aid services?

e.g answer. "We commission 6 NHS providers (2 Hospitals and 4 Community)".

We commission 2 providers for this service.

3. Do you commission non-conventional hospital/community providers such as those on a High Street e.g., Boots, Specsavers to provide audiology diagnostic services? If so, how many?

e.g answer. "Yes, we commission 2 High street providers, Boots and Specsavers."

No

4. Do you commission non-conventional hospital/community providers such as those on a High Street e.g., Boots, Specsavers to provide hearing aid services? If so, how many?

e.g answer. "Yes, we commission 2 High street providers, Boots and Specsavers"

No

5. What is your tariff for audiology diagnostics (e.g. hearing tests)?

There are no tariffs due to block arrangement with NHS Provider.

6. What is included within the tariff for audiology diagnostics?

See response to question five.

7. What is your tariff for audiology rehabilitation (hearing aid prescription, fitting and care)?

See response to question five.

8. What is included within the tariff for auditory rehabilitation (e.g. assessment, hearing aid prescription and fitting (one or two) and a routine follow up)

See response to question five.

9. What was your total spend on audiology diagnostics for each financial year asked for?

This spend is included within the block contract.

10. What was your total spend on audiology rehabilitation (hearing aid fittings and care) for each financial year asked for?

See response to question nine.

11. How many new hearing aids did you commission for each financial year asked for?

Hearing aids are not the unit of activity that is recorded specifically. This information could be obtained from the providers.

12. Did you receive a report from your audiology providers detailing actual activity for each financial year?

Yes.

13. Would you be happy to participate in a future study that required all of your audiology providers to submit a standardised detailed report of actual activity undertaken (this would be written within the contracts between ICB's and their audiology providers)?

No thank you.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

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All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.