

17/10/2022

NN-ICB/22/086

Dear Requestor

**RE: Freedom of Information Request**

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information that you have requested. A response to your request is below.

Please note that both NHS Nottingham and Nottinghamshire, and Bassetlaw Clinical Commissioning Groups ceased operation on 30 June 2022. They have been superseded by NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) which began operation on 1 July 2022.

In the request you asked:

1. Has Nottingham and Nottinghamshire implemented the *NICE guidelines [NG206] on Myalgic Encephalomyelitis/Chronic Fatigue Syndrome: diagnosis and management*, which were published on 29 October 2021?
2. If the NICE guidelines [NG206] on the diagnosis and management of ME/CFS have not been implemented, what is the intended timetable and deadline for implementation?
3. How many patients with a diagnosis of ME/CFS are receiving care from Nottingham and Nottinghamshire as of the date of this FOI request?
4. Of those receiving care for ME/CFS from Nottingham and Nottinghamshire, how many have a personalised care and support plan in place as of the date of this FOI request?
5. What training has been provided by Nottingham and Nottinghamshire for healthcare professionals on the implementation of the *NICE guidelines [NG206] on diagnosis and management of ME/CFS since 29 October 2021*?
6. What written information is being provided to health professionals and patients on websites in line with the recommendations on diagnosis and management in the NICE guidelines [NG206].

This information is not held by the ICB, as the ICB does not provide/deliver services (i.e., does not treat patients). The ICB does, however, commission a Chronic Fatigue Syndrome service with following three providers; Nottingham University Hospitals, Primary Integrated Care Services (PICS) and Nottingham CityCare Partnership CIC. For ease, I have included links to each organisation's 'Contact us' page, should you wish to request this information from them.

Nottingham University Hospitals - [Helpful contacts | NUH](#)

Primary Integrated Care Services - [Contact | Primary Integrated Community Services \(PICS\) \(picsnhs.org.uk\)](#)

Nottingham City Care Partnership CIC - [Contact us :: Nottingham City Care](#)

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence \(OGL\)](#) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Integrated Care Board. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*