

02/08/2022

NN-ICB/22/03

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to each part of your request is below.

Please note that both NHS Nottingham and Nottinghamshire, and Bassetlaw Clinical Commissioning Groups ceased operation on 30 June 2022. They have been superseded by NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) which began operation on 1 July 2022.

In the request you asked:

1. how many of the ICS/ICBs are created already, and operational / is yours

Nottingham and Nottinghamshire Integrated Care Board commenced operation on the 1 July 2022.

2. How many / has yours created shared care records? - what datasets do these comprise of? could you provide a breakdown of these please, and how they are sourced.

Yes, the Nottinghamshire Health and Care Portal (NHCP) has been live since 2017.

3. Who were the systems that these records sit on created by, as in which third party software provider (for instance, Graphnet)

The NHCP is provided by a company called Graphnet

4. Who creates the Shared Care Records themselves, ie GPs, Hospitals, Social Care Providers (if so, please name them for your area)

The NHCP receives information or data feeds from the following organisations:

- Nottinghamshire Healthcare NHS Foundation Trust
- Nottingham University Hospitals NHS Trust (NUH)
- Sherwood Forest Hospitals NHS Foundation Trust
- Nottinghamshire County Council
- East Midlands Ambulance Service
- Primary Care

More information can be found at <https://www.nuh.nhs.uk/nottinghamshire-health-and-care-portal/>

also what specific datasets are included, and does one created which covers your area differ, in terms of the datasets, from any other 12 Shared Cared Records being created?

Nottingham and Nottinghamshire ICB do not hold this Information

5. Who, outside of the NHS has access to them? For instance; DwP, Immigration, Local Councils, GPs, the local Police, Social Care, or private health providers (if so, this last question is in two parts - firstly a confirmation or denial that this is or is not the case - then a list of the private providers you work with please).

Access to the NHCP is available outside the NHS to defined organisations, specifically:

- Nottinghamshire County Council
 - Nottingham City Council
 - Primary Integrated Community Services (PICS)
 - Nottingham CityCare Partnership
6. Will there be secondary uses for the shared care records in terms of research and planning, and analytical work, if so where is this stated in terms of local opt out forms, and who will have access to this (ie health providers, genomics researchers, third party analytic companies, student researchers - or anyone else that would have access that is not specifically for direct patient care)

The Shared Care Record is for the purposes of Direct Care only and is not intended for any other purpose.

7. How do people opt out of this if they want to?

There is a dedicated opt out line, managed by Nottingham University Hospitals which patients are directed to if they wish to opt out. The contact number for patients wishing to opt out of sharing their data is 0115 9709946. The email address is: nhcp@nuh.nhs.uk

8. How have people been told they can opt out, as in, by Email, Phone, leaflet in local GP surgery. and what % of people that your ICB (or relevant body) covered have been informed directly about this restructuring or their records, and to stress, how have they been most importantly - please list any and all initiatives for this.

Nottingham and Nottinghamshire ICB does not hold information relating to the percentage of people that have been informed directly about the introduction of shared care records.

A campaign of awareness has taken place over a number of years with all health and care providers, patient groups and the wider public. This included the circulation and displaying of patient leaflets and posters, an example of a patient leaflet is attached to this letter. Patients are informed about their option to opt out at the point of care if the patient is present.

Key information with regards to shared care records and opting out is published on the Nottingham University Hospitals NHS Trust website - <https://www.nuh.nhs.uk/nottinghamshire-health-and-care-portal>.

Information relating to NHCP can also be found on the following website pages:

- Sherwood Forest Hospitals NHS Foundation Trust - <https://www.sfh-tr.nhs.uk/for-patients-visitors/your-medical-record/>
- Nottinghamshire County Council - <https://www.nottinghamshire.gov.uk/care/partnership-working/shared-health-and-care-records>
- Nottingham CityCare - <https://www.nottinghamcitycare.nhs.uk/cookie-policy/you-and-your-information>
- Digital Notts - <https://digitalnotts.nhs.uk/shared-care-records/>

9. How many opt outs have there been?

There have been less than five opt outs since 2017.

10. Is awareness for the ShCRs being done at any point on a national level (an NDOO), or as stated above, purely through brochures inside local clinics - please explain any national drive there is to inform people of this new set of decisions, and what the response has been to it (ie both the methods people have responded by, and amount of people who have responded)

Nottingham and Nottinghamshire ICB (formerly CCG) does not hold information about national awareness raising with regards Share Care Records. It might be that NHS England are able to provide this information, they can be contacted via england.contactus@nhs.net.

11. If people move from one catchment area for an ICB/ICS, would they they need to, if indeed they wanted to, opt out again if they fell under a new shared care record, and to reiterate as these are locally made records, do they differ from one another, and if so could you please explain how?

Each Shared Care Records varies in terms of their scope and data content. Each ICB/ICS Shared Care Record will have their own process for citizens wishing to opt out of sharing information.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Integrated Care Board (ICB) have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to FOI Team at NHS Nottingham and Nottinghamshire ICB, Sir John Robinson House, Sir John Robinson Way, Arnold, Daybrook, Nottingham NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office (ICO), who will consider whether the organisation has complied with its obligations under the Act and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire ICB. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to:

FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or report a concern via <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information (FOI) Officer on behalf of *NHS Nottingham and Nottinghamshire Integrated Care Board*

notts.foi@nhs.net

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