

Our Big Plan for People and Communities



Easy Read



The Integrated care system is a group of health and care services working together to improve health and care for people.

This is our plan for Nottingham and Nottinghamshire.



The plan says that health and social care partners should work together to listen and understand the views and needs of local people.



People in Nottinghamshire should be involved in planning and changing services.



Healthwatch Nottingham and Nottinghamshire is an organisation who help to collect information from people and communities, and they help health and care organisations to plan services.

You can contact Healthwatch by:

E: info@hwnn.co.uk

Tel: 01159565313

What we want to do



We want to understand the views of people and their communities on health and care.

To help us do this we will:

Speak to people, involve and include them.



Listen to citizens' views and feedback. We do this by visiting community groups, sharing surveys, holding focus groups and telephone interviews.



We will use this information to improve how we work.

Learn from what works well for people.



Use what we learn to help us work in better ways.



We will make sure that everyone gets good care no matter who they are or where they live.



We know that sometimes people don't get good care. The government call this health inequalities.



The Integrated Care System want to change this so everyone gets good health care.

We need to learn what the inequalities are so we can change this.



The Integrated Care System will support and give training to staff in health and care so they have the tools and skills to listen and understand the views of people.

Who do we want to talk to?

We want to talk to everyone including:



People from different communities who do not speak English.



People who are deaf or partially sighted.



People with learning disabilities and or autism.

How we talk to communities includes:



Engagement -using different ways to listen to what people say about their needs.



We share surveys, speak to people by phone, visit community groups and hold public meetings.



Forums- bringing people and professionals and services together to listen to what people need and want.



Co production – Bringing people, communities, professionals and services together to work on projects and issues to improve services.

