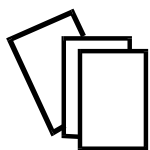




Ockenden Report

Immediate and Essential Actions

Background:



The Ockenden Report was an important report that was done in December 2020. It said that **all NHS Maternity Services** needed to make **7 changes** to their services.



The 7 changes were **essential** (they had to be done) and they needed to be done **immediately** (straight away/quickly) These were called Immediate and Essential Actions (IEA's).



These changes will make Maternity services better and safer for babies and families.

What have we done?



We have started to make the **7 changes** to Nottinghamshire NHS Maternity Services.



We are holding meetings to make sure everyone understands the changes, these meetings are called:

- **Ockenden Review Panels**
- **Ockenden Assurance Meetings**

Ockenden Assurance Meetings have people from local maternity services and the Maternity Voices Partnership (MVP).

Meetings:



Ockenden Review Panels

We have 4 meetings a year to make sure the changes are being done.

These meetings are called **Ockenden Review Panels**.



Ockenden Assurance Meetings

We also have a meeting every month.

These are called **Ockenden Assurance Meetings**.

This is what we have done so far...

1. Listening to you

It is important that we **listen to all patients and families**.

This helps us to learn and to make good changes to our service.

Our Plan



We want to **listen to you**.



We want to make sure **fathers and partners** are included in conversations and care.

What have we done?



We learnt that people felt like they were not being listened to.



We are working better to help listen to you and have got **more people to help us do this**.

What happens next?



We **have still got lots to do** and we will keep working hard on this.



We need to make sure **you and your families** are being **listened to** and we have new staff to help us do this.

2. Making things safer

When something goes wrong during pregnancy or births it is called a **Serious Incident**.

Every serious incident has to be investigated by a team of experts who must work together.

Our Plan



We will set up a **special team to investigate Serious Incidents**.



The team must share **everything they learn** with the Local Maternity and Neonatal System (LMNS Board).



This information will be shared with **Nottingham NHS Services** to make things safer.

What have we done?



We have started working together with teams and we are learning from Serious Incidents.



We understand more about what services women use when they are pregnant.

What happens next?



We will **use what we have learnt to help us understand** more about what people need when giving birth.



We want everyone to be safe and happy during their pregnancy and birth.

3. Checking that your baby is well

While you are pregnant you will have lots of appointments.

This is to make sure your baby is safe and growing well.

Our Plan

We now have **special staff** who are in charge of making sure your baby is growing well, these include:



A Lead Midwife



A Lead Consultant (Doctor)

What have we done?



NUH (Nottingham University Hospitals) and Sherwood Forest Hospitals now have these **special staff** in place.

What happens next?



All staff will have more training to check your baby is safe and growing well.



The **Midwife and Consultant will try to help if something is wrong** with you or your baby during pregnancy.



We want everyone to be safe and happy during pregnancy and birth.

4. Making plans for Complex Pregnancies

Sometimes women and people giving birth need extra help and care during their pregnancy, this is called a **Complex Pregnancy**.

In a Complex Pregnancy there are more things that could go wrong.

Our Plan



We have learnt ways to help women and people giving birth if they have a complex pregnancy.



All the services will work together to make sure you can give birth in a place that is **safe for you and your baby**.

What have we done?



If you have a Complex Pregnancy, we want to make sure you can give birth in a place that is close to your home.



All services will work together to do this.

What happens next?



All hospitals are working together to make sure you and your baby are safe during birth.



We will **keep working hard to make things better** in our Neonatal services.



This service helps to look after babies that are born early or have extra care needs.

5. Risk Assessment in Pregnancy

Midwives and Doctors want to keep you and your baby safe. They will talk to you about how they want to do this. This is called a **Risk Assessment**.

We want to make sure your risk assessment is **right for you**. This will be checked at all of your pregnancy appointments.

Our Plan

Midwives will work with you and your family to make a plan for when you give birth, this includes:



Where you want to give birth



How you want to be cared for

What have we done?



We have worked hard to make sure you have a **good risk assessment plan for you and your baby**.



We have a **new computer system** for your risk assessment and pregnancy records.



This information will be **stored safely**. It will only be seen by staff during your appointments and the birth.

What happens next?



We are **developing a new website** where you can find more information about our service.



The website will be clear and easy to use.

6. Staff Training and Working Together

Staff who work together must train together.

Our Plan



Make sure staff know how to look after you and your family while you are pregnant and giving birth.



This will help to **keep everybody safe**.

What have we done?



We have been making sure all staff **learn the right things** about pregnancy and birth.



We will keep helping staff to learn what they need to know.



Wherever you are being cared for, we will make sure **you feel supported**.

What happens next?

We want to make sure everyone gets what they need, this includes:



- Women and people giving birth
- People from all communities
- Fathers, Partners and Families

7. Giving you information

We want to make sure that you can get the **right information about your care**.

It is important that you can **understand the information** given to you while you are pregnant. Then you will be able to make choices about:

- **Where** you will give birth
- **How** you want to give birth

Our Plan

We are **working on our website** to make sure it has information that is:



- **Correct**
- **Clear and easy to find**
- **Available in different languages**

What have we done?



We are trying to make sure **all information** on our website is available in **different languages**.

We have made a **new app (Badger Notes)** for you to get information about you and your baby.



[Badger Notes App Tour - YouTube](#)

What happens next?

We are **always learning** about how you would like to get your information. This can be through:



- **Leaflets**
- **Online**
- **App (Badger Notes)**



**Accessible Information created by Intellectual and
Developmental Disabilities (IDD) Speech and
Language Therapy Service**

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