

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

1. What type of PHBs does the CCG offer – wheelchairs, maternity, mental health, end of life, CHC, Continuing Care for Children, 117's, Learning disabilities etc.

The CCG currently offers PHB's for:

- CHC including Joint funded, MH, LD and S117
- Children's Continuing Care
- Wheelchairs
- NHS Carers Breaks

2. For an individual starting out on their PHB journey – who would be their first point of contact for each of the above cohorts and what are their contact details?

Point of contact	Contact details
CHC – Mid Notts delivery team	Mid Nottinghamshire CHC Ashfield Health Village Portland Street Kirkby In Ashfield NG17 7AE 01623 785450
CHC – City and Greater Nottinghamshire delivery Team	Nottingham CityCare Partnership Aspect House 26 Bennerley Rd Nottingham NG6 8WR 01015 8834720

Children's Continuing Care – covers all of Nottingham and Nottinghamshire	As above
Wheelchairs - NUH	Wheelchair Services Nottingham University Hospitals Nottingham 0115 9627927
Wheelchairs – Mid Nottinghamshire	Mansfield Wheelchair Services Mansfield Community Hospital Stockwell Gate Mansfield NG18 5QJ 01623 785076
Carers Breaks – Nottinghamshire residents	Carers Support Service 0300 500 8080

3. Which commissioned third party organisations do you use to support the delivery of PHBs – for example Direct Payment Support Services (DPSS), Payroll Companies, Brokers, etc

DPSS – Approved providers
Solo Support Services
People Plus
Rosekell Resourcing
Penderels Trust
Purple Zest
Others - as people can choose an independent company/accountant to manage their direct payment and/or provide payroll services.

4. Which non-commissioned support organisations do you work with to support the delivery of PHBs – e.g. Charities, advocacy, voluntary organisations etc, organisations that you may signpost to?

The Carers Trust

5. Do you envisage that the above information will change when organisations operate with their partners in Integrated Care Systems (ICSs) from April 2022 - i.e. Will PHBs be managed at place level or by the ICS?

All PHB's will be delivered and managed at a place level but overseen by the ICS

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to NHS Nottingham and Nottinghamshire CCG, Sir John Robinson House, Sir John Robinson Way, Arnold, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group*.

notts.foi@nhs.net

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