

Date: 18 November 2021
Our reference: N/21/3391

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

Does your organisation currently use / plan to use or endorse a Remote Patient Monitoring (RPM) solution to allow communication directly with the patient whilst they are at home to capture vitals and clinical information to be captured back into the primary health record (EMIS, Vision, SystemOne)?

Communication examples – Mental Health-Current Mood / Drug Monitoring – Feedback / side effects.

Measurement examples being National Healthchecks / blood pressure/weight/temperature/Oxygen Saturation/ etc.)?

Primary Care use Patient Knows Best (PKB) and Flo Simple Telehealth however patient captured data is not put back into clinical systems.

Both are used with a variety of patient cohorts with long term conditions, including blood pressure, pulse, temperature, oxygen saturation, weight, sputum.

Many patients choose to monitor a variety of measurements and symptoms using PKB to support self management/care.

IF NO

Is telemedicine/ RPM, something that the CCG would consider (within the next 2 years) as a way of either

- reducing hospital re-admissions,
- reducing GP appointments
- saving administration time
- for patient convenience
- identify pre-diagnosed clinical conditions
- recognizing and acting upon patient deterioration sooner?

If the organisation is not considering RPM for suitable patients (able to take their own readings, respond via a smart device or webservice) – is there a reason why this is not being considered?

Not applicable.

IF YES

If Yes and a RPM is currently being used within Primary Care, please confirm the following:

- The system type / name / Supplier / Clinical Area

Patient Knows Best and Flo Simple Telehealth.

- Does this system integrate directly with any clinical systems (if so which ones)?

No.

- When did this system come into use / when is the current contract up for renewal?

Patient Knows Best

Initial start date – October 2019

Contract renewal date - October 2023.

Flo Simple Telehealth

Initial deployment as a pilot project – November 2021

Contract renewal date – Annual license.

- Was the implementation as part of a funded initiative – If so, what fund, when, cost?

Patient Knows Best - available to the CCG but funded through a Health System Led Investment (HSLI) bid.

Flo Simple Telehealth – funded by the CCG, the Flo Simple Telehealth Budget is £66.6k.

- How much does the system currently cost the Organisation (per patient/per year)?

Patient Knows Best - £0 as funded by HSLI.

Flo Simple Telehealth – dependent on the protocol being used.

- What information/measurements are currently captured?

This varies depending on the patient. Both are used with a variety of patient cohorts with long term conditions, including blood pressure, pulse, temperature, oxygen saturation, weight, sputum.

Many patients choose to monitor a variety of measurements and symptoms using Patient Knows Best to support self management/care.

- What information would you like to capture but currently are unable to?

The above request does not fall under Freedom of Information legislation and therefore we are unable to answer this question.

The Freedom of Information Act 2000 provides public access to information held by public authorities. The Act covers any recorded information that is held by a public authority in England, Wales and Northern Ireland, and by UK-wide public authorities based in Scotland.

Recorded information includes:

- Printed documents
 - Computer files
 - Letters
 - Emails
 - Photographs
 - Sound or video recordings
- Has there been any analysis of this data to demonstrate that remote patient monitoring from home, (or community residence) has reduced patient admissions into hospital and/or improved patient care/medication needs etc?

Yes.

- Who is the main person(s)/ decision maker(s) or team – who would probably be responsible (or is responsible) for the decision to use remote patient monitoring in the primary care area? Name/title

Individual GP Practices are responsible for the decision to use remote patient monitoring.

If Yes an RPM is being scoped / considered but isn't currently in place, please confirm:

- Conditional / Clinical Area you are looking to

Not applicable.

- What are your objectives around considering a RPM?

Not applicable.

- Who is the main person(s)/ decision maker(s) or team – who would probably be responsible (or is responsible) for the decision to use remote patient monitoring in the primary care area? Name/title

Not applicable.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to NHS Nottingham and Nottinghamshire CCG, Sir John Robinson House, Sir John Robinson Way, Arnold, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group*.

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Clinical Commissioning Group. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.