

Date: 16 November 2021
Our reference: N/21/3385

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

- 1) What allergy services do you commission for your population? Please differentiate between children and adults?

Nottingham University Hospitals (NUH) and Sherwood Forest Hospitals NHS Foundation Trust (SFHFT) provide allergy services which can be referred to via e-referral.

Both NUH and SFHFT are commissioned to deliver Adult Allergy Services, access to the service is via GP referral to outpatients for routine care. Both NUH and SFHFT would deal with urgent or emergency allergic reactions via their respective Emergency Departments.

Paediatric services for routine simple allergy issues are also provided at both trusts with access via GP referral. However more specialised Paediatric Allergy is commissioned by NHS England Specialised Commissioning directly, NUH is an allergy centre designated by NHS England for this service. For further detail you may wish to submit a Freedom of Information request to NHS England, information on how to submit a request can be found on their website - <https://www.england.nhs.uk/contact-us/foi/>

- 2) Please describe current pathways for children (and adults) who have presented with suspected and/or confirmed anaphylaxis? Both at A+E and within Primary Care Settings

NHS Nottingham and Nottinghamshire CCG do not hold this information for children (and adults) who present at A&E. You may wish to contact Nottingham University Hospitals NHS Trust and Sherwood Forest Hospitals NHS Foundation Trust to request this information. Information on how to submit a Freedom of Information request to each Trust can be found below in Q9.

Within primary care settings this is dependent on what is presented to the GP at the time and the clinical decision/action that the GP takes. There is no commissioned primary care pathway.

- 3) Who in the organisation has responsibility for the commissioning and monitoring of performance for allergy services? Please provide Job Title and Salary Band.

The CCG has a performance team that monitors both national and local delivery against performance standards. We do not have a designated lead for allergy services specifically, however commissioning responsibility for all services falls to the Chief Commissioning Officer.

- 4) Please provide details of how performance monitoring is undertaken for allergy service(s) and list KPIs used to monitor performance of the service(s)?

There are no specific Key Performance Indicators (KPIs) for allergy services within the contracts, however the services are subject to the national performance standards relating to urgent and routine services within the NHS. More detail can be found via the following link – <https://www.gov.uk/government/publications/the-nhs-constitution-for-england>

- 5) Have you taken any steps to improve allergy services you commission during the last five years? If yes, please describe them?

NHS Nottingham and Nottinghamshire CCG do not hold this information. You may wish to contact Nottingham University Hospitals NHS Trust and Sherwood Forest Hospitals NHS Foundation Trust to request this information. Information on how to submit a Freedom of Information request to each Trust can be found below in Q9.

- 6) What is the referral criteria into local allergy services?

NICE Guidelines are followed for the assessment and treatment of anaphylaxis. The guidelines can be found via the following link - <https://www.nice.org.uk/guidance/cg134>

- 7) How are allergy referrals prioritised?

NHS Nottingham and Nottinghamshire CCG do not hold this information. You may wish to contact Nottingham University Hospitals NHS Trust and Sherwood Forest Hospitals NHS Foundation Trust to request this information. Information on how to submit a Freedom of Information request to each Trust can be found below in Q9.

- 8) Covering the most recent 12 month period (up to when data is available). What was the average wait time from referral to the patient receiving an appointment with an allergy service?

The CCG does not routinely receive this level of information.

- 9) What patient feedback/experiences do you routinely collect relating to allergy services provision?

NHS Nottingham and Nottinghamshire CCG do not hold this information as patient feedback is not routinely collected. You may wish to contact Nottingham University Hospitals NHS Trust and Sherwood Forest Hospitals NHS Foundation Trust to request this information. Information on how to submit a Freedom of Information request to each Trust can be found below.

Nottingham University Hospitals NHS Trust – <https://www.nuh.nhs.uk/freedom-of-information/>

Sherwood Forest Hospital NHS Foundation Trust - <https://www.sfh-tr.nhs.uk/about-us/contact-us/freedom-of-information-act-access-information-from-a-public-body/>

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to NHS Nottingham and Nottinghamshire CCG, Sir John Robinson House, Sir John Robinson Way, Arnold, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group*.

notts.foi@nhs.net

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