



Date: 19 October 2021  
Our reference: N/21/3386

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information that you have requested.

In the request you asked:

NHS England advises on its website that members of the public should contact individual CCGs for complaints about secondary care services, such as hospital care, mental health services, out-of-hours services, NHS 111 and community services like district nursing.

Please provide me with the following data, broken down by year, for the years 2017, 2018, 2019, 2020 and 2021 (to date):

- a) total number of complaints of sexual harassment made by patients about an NHS staff member at secondary care services commissioned by your CCG
- b) total number of complaints of sexual misconduct made by patients about an NHS staff member at secondary care services commissioned by your CCG
- c) total number of complaints of sexual assault made by patients about an NHS staff member at secondary care services commissioned by your CCG
- d) total number of complaints of rape made by patients about an NHS staff member at secondary care services commissioned by your CCG
- e) breakdown of types of services (hospital, mental health service etc) where incidents allegedly took place, including number of complaints made about those service types
- f) details of any action(s) taken in response to such complaints

NHS Nottingham and Nottinghamshire CCG do not hold this information. You may wish to contact Nottingham University Hospitals NHS Trust and Sherwood Forest Hospitals NHS Foundation Trust to request this information. Information on how to submit a Freedom of Information request to each Trust can be found on their websites via the links below.

**Nottingham University Hospitals NHS Trust** - <https://www.nuh.nhs.uk/freedom-of-information/>

**Sherwood Forest Hospitals NHS Foundation Trust** - <https://www.sfh-tr.nhs.uk/about-us/contact-us/freedom-of-information-act-access-information-from-a-public-body/>

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can

raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to NHS Nottingham and Nottinghamshire CCG, Sir John Robinson House, Sir John Robinson Way, Arnold, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group*.

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Clinical Commissioning Group. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*