

Date: 27 October 2021  
Our reference: N/21/3363

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

To assess the current situation for children's continence (bladder and bowel services) in the United Kingdom, please would you answer the following questions:

1) Please state whether the following five paediatric continence (bladder and bowel) services are commissioned by your CCG/funded by your Health Board:

- a. Bedwetting **(Yes)** If yes, for ages **5 to 19 years** - (4-19 years if with diagnosed medical condition)
- b. Daytime wetting **(Yes)** If yes, for ages **5 to 19 years** - (4-19 years if with diagnosed medical condition)
- c. Toilet training **(Yes)** If yes, for ages **5 to 19 years** - (4-19 years if with diagnosed medical condition)
- d. Constipation/soiling **(Yes)** If yes, for ages **5 to 19 years** - (4-19 years if with diagnosed medical condition)
- e. Product (nappy/pad/washable pants) supply for paediatric continence problems **(Yes)**
- f. If yes, for ages **5 to 19 years** - (4-19 years if with diagnosed medical condition)

If any of the above services are not commissioned/funded and delivered by your CCG/Health Board, does anyone else provide any of these services?

Not applicable.

If yes, please provide details of which partner organisation provides them, which service(s) they provide and the age ranges:

Not applicable.

2)

- a. Is there a single (integrated) service for all the above five problems? **(Yes)**

There are two providers that cover the community aspect of the service - both provide for all five services but serve different areas of the locality.

- b. If the answer to 2a is yes, is this service led by a paediatric continence advisor? **(Yes)**
- c. If the answer to 2a is no, please list the services that are commissioned/provided and the designation of each of the service leads:

Not applicable.

3) If the answer to 2a is yes, please could you tell us:

- a. How many children and young people are on the waiting list for this service?

The CCG does not hold the number of children that are on the waiting list, as we only monitor the number of children waiting in excess of 10 weeks. The latest report the CCG has is from August 2021, this states that of the children on the waiting list, 20 of them have been waiting in excess of 10 weeks.

- b. How long has the child currently at the top of the list had to wait?

Please see above response to question 3a.

4) If you answered yes to any part of question 1, please tell us how many children and young people with continence problems are currently on the caseload of the service?

NHS Nottingham and Nottinghamshire CCG do not hold this information. You may wish to contact Nottinghamshire County Council and Nottingham City Council to request this information. Information on how to submit a Freedom of Information request to can be found on each of the council's websites via the following links.

Nottinghamshire County Council - <https://www.nottinghamshire.gov.uk/council-and-democracy/freedom-of-information/submit>

Nottingham City Council - <https://www.nottinghamcity.gov.uk/your-council/about-the-council/access-to-information/access-to-information/>

5) Do you have any future plans to:

- a. Commission/provide new paediatric continence service? **(No)**
- b. Review the existing paediatric continence service? **(Yes)**

If so, please provide details \_\_\_\_\_

There are plans for a meeting to take place between the acute providers and community providers to discuss the service. This is following a perceived high level of referrals into the acute setting from the community service. The meeting will aim to clarify what each team offer as part of their service and to identify any potential misunderstandings or gaps in the services provided.

6)

- a. How many full time equivalent staff specialising in paediatric continence are currently employed by the services commissioned by your CCG/provided by your Health Board?

- For the Nottingham City team:
  - Band 7 - 32 hours
  - Band 6 - 16 hours
  - Band 5 - 15 hours

There are also Health Care Assistant's (HCA) that support the team (hours and number unknown).
- For the Nottinghamshire County team:
  - Three qualified nurses
  - Two Health Care Assistant's

Please specify whether they:

- b. Are registered children's nurse? **(Yes, some of them)**
- c. Have had specific training in paediatric continence management **(Yes)**

7)

- a. Are you aware of the Children's Continence Commissioning Guide? **(Yes)**
- b. If yes, do the services commissioned in/provided by your CCG or Health Board use it? (Yes/No)

NHS Nottingham and Nottinghamshire CCG do not hold this information. You may wish to contact the providers: The Specialist Paediatric service, which work in Nottingham City is provided by City Care, or the Healthy Families Team who provide the services for Nottinghamshire County, provided by Nottinghamshire Healthcare NHS Foundation Trust.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to NHS Nottingham and Nottinghamshire CCG, Sir John Robinson House, Sir John Robinson Way, Arnold, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and

Nottinghamshire Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group*.

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Clinical Commissioning Group. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*