

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

1. In the past three years has your organisation:

- a. Had any ransomware incidents? (An incident where an attacker attempted to, or successfully, encrypted a computing device within your organisation with the aim of extorting a payment or action in order to decrypt the device?)

No, NHS Nottingham & Nottinghamshire CCG and the six former CCGs (NHS Mansfield & Ashfield CCG, NHS Newark & Sherwood CCG, NHS Nottingham North & East CCG, NHS Nottingham West CCG, NHS Rushcliffe CCG and NHS Nottingham City CCG) have not had any ransomware incidents in the past three years.

- i. If yes, how many?

Not applicable.

- b. Had any data rendered permanently inaccessible by a ransomware incident (i.e. some data was not able to be restored from back up.)

No data has been rendered permanently inaccessible by a ransomware incident.

- c. Had any data rendered permanently inaccessible by a systems or equipment failure (i.e. some data was not able to be restored from back up.)

No data has been rendered permanently inaccessible by a systems or equipment failure.

- d. Paid a ransom due to a ransomware incident / to obtain a decryption key or tool?

No ransom has been paid due to a ransomware incident/to obtain a decryption key or tool.

- i. If yes was the decryption successful, with all files recovered?

Not applicable.

- e. Used a free decryption key or tool (e.g. from <https://www.nomoreransom.org/>)?

No the CCG has not used a free decryption key or tool.

- i. If yes was the decryption successful, with all files recovered?

Not applicable.

- f. Had a formal policy on ransomware payment?

No.

- i. If yes please provide, or link, to all versions relevant to the 3 year period.

Not applicable.

- g. Held meetings where policy on paying ransomware was discussed?
No the CCG has not held meetings where policy on paying ransomware was discussed.
 - h. Paid consultancy fees for malware, ransomware, or system intrusion investigation
No the CCG has not paid consultancy fees for malware, ransomware, or system intrusion investigation.
 - i. If yes at what cost in each year?
Not applicable.
 - i. Used existing support contracts for malware, ransomware, or system intrusion investigation?
No the CCG has not used existing support contracts for malware, ransomware, or system intrusion investigation.
 - j. Requested central government support for malware, ransomware, or system intrusion investigation?
No the CCG has not requested central government support for malware, ransomware, or system intrusion investigation.
 - k. Paid for data recovery services?
No the CCG has not paid for data recovery services.
 - i. If yes at what cost in each year?
Not applicable.
 - l. Used existing contracts for data recovery services?
No the CCG has not used existing contracts for data recovery services.
 - m. Replaced IT infrastructure such as servers that have been compromised by malware?
No.
 - i. If yes at what cost in each year?
Not applicable.
 - n. Replaced IT endpoints such as PCs, Laptops, Mobile devices that have been compromised by malware?
No.
 - i. If yes at what cost in each year?
Not applicable.
 - o. Lost data due to portable electronic devices being mislaid, lost or destroyed?
No the CCG has not lost data due to portable electronic devices being mislaid, lost or destroyed.
 - i. If yes how many incidents in each year?
Not applicable.
2. Does your organisation use a cloud based office suite system such as Google Workspace (Formerly G Suite) or Microsoft's Office 365?
Yes the CCG use a cloud based office suite system.
- a. If yes is this system's data independently backed up, separately from that platform's own tools?
Yes.
3. Is an offsite data back-up a system in place for the following? (Offsite backup is the replication of the data to a server which is separated geographically from the system's normal operating location site.)

- a. Mobile devices such as phones and tablet computers
No.
 - b. Desktop and laptop computers
No.
 - c. Virtual desktops
No.
 - d. Servers on premise
Yes.
 - e. Co-located or hosted servers
No.
 - f. Cloud hosted servers
Yes.
 - g. Virtual machines
No.
 - h. Data in SaaS applications
No
 - i. ERP / finance system
No.
 - j. We do not use any offsite back-up systems
Not applicable.
4. Are the services in question 3 backed up by a single system or are multiple systems used?
Multiple systems are used.
5. Do you have a cloud migration strategy? If so is there specific budget allocated to this?
No.
6. How many Software as a Services (SaaS) applications are in place within your organisation?
None.
- a. How many have been adopted since January 2020?
Not applicable.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to NHS Nottingham and Nottinghamshire CCG, Sir John Robinson House, Sir John Robinson Way, Arnold, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group*.

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Clinical Commissioning Group. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.