

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

1. The total number of CAMHS referrals closed before treatment began from April 1st 2020 – March 31st 2021 (or the nearest possible date).

In the period 1st April 2020 – 31st March 2021 there was 1951 closed referrals to CAMHS teams where no activity was counted following the referral.

Of the 1951 closed referrals, the CCG is unable to identify the number of patients seen for treatment through an earlier or subsequent referral.

Referrals received by the CAMHS Single Point of Access (SPA) team where the discharge reason was 'Transferred to another team/service' have been excluded as to include these would double count referrals.

2. The percentage of CAMHS referrals closed before treatment began from April 1st 2020 – March 31st 2021 (or the nearest possible date).

In the period 1st April 2020 – 31st March 2021 35.2% of referrals received by CAMHS teams were closed without any activity being counted following the referral.

Of the 35.2% closed referrals, the CCG is unable to identify the number of patients seen for treatment through an earlier or subsequent referral.

Referrals received by the CAMHS Single Point of Access (SPA) team where the discharge reason was 'Transferred to another team/service' have been excluded as to include these would double count referrals.

3. A breakdown of reasons why these referrals were closed before treatment began from April 1st 2020 – March 31st 2021 (or the nearest possible date)

Discharge reasons for closed CAMHS cases for the period 1<sup>st</sup> April 2020 – 31<sup>st</sup> March 2021:

Advice only	7%
Client did not engage	11%
Client discharged	2%
Consultation completed	5%
Inappropriate referral	51%
Moved out of area	1%
One off contact	4%
System administration	2%
Transferred to another service/team	8%
Treatment complete	8%
Transferred to Primary Care	1%
Other reason	1%

\*Examples of reasons for referrals (not exclusive): Anxiety, attention behaviour pathway, autism, depression, eating disorders, obsessive compulsive disorder and body dysmorphic disorder, PTSD, psychosis, self harm, disorders inclusive of tourettes.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to NHS Nottingham and Nottinghamshire CCG, 1 Standard Court, Park Row, Nottingham, NG1 6GN.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group formerly known as NHS Mansfield and Ashfield Clinical Commissioning Group, NHS Newark and Sherwood Clinical Commissioning Group, NHS Rushcliffe Clinical Commissioning Group, NHS Nottingham West Clinical Commissioning Group, NHS Nottingham City Clinical Commissioning Group and Nottingham North and East Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group*.

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Clinical Commissioning Group. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*

