

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

I would be grateful if you could provide the following information for the wheelchair service(s) commissioned by Nottingham & Nottinghamshire CCG as at the most recent date available:

#### **Adults**

- The total number of open episodes of care.  
4164 open episodes of care.
- The number of open episodes of care which exceed 18 weeks from referral.  
0 open episodes of care which exceed 18 weeks from referral.
- The date on which these counts were made.  
31<sup>st</sup> March 2021

#### **Children**

- The total number of open episodes of care.  
484 open episodes of care.
- The number of open episodes of care which exceed 18 weeks from referral.  
0 open episodes of care which exceed 18 weeks from referral.
- The date on which these counts were made.  
31<sup>st</sup> March 2021.

The data above refers to the Community Wheelchair Service for Mid Nottinghamshire, provided by Ross Care Ltd for March 2021.

Please could you also provide the name and position of the officer responsible for wheelchair services in the CCG.

The CCG does hold the names of the individuals responsible for the Community Wheelchair Service for Mid Nottinghamshire in the CCG however we are unable to provide the names of the individuals as this information is personal information/ third party personal information. This information is exempt under section 40(2) of the Freedom of Information Act 2000.

As defined by the Data Protection Act, personal data constitutes as:

“Personal data” means any information relating to an identified or identifiable living individual.

“Identifiable living individual” means a living individual who can be identified, directly or indirectly, in particular by reference to -

- (a) an identifier such as a name, an identification number, location data or an online identifier, or
- (b) one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of the individual.

The Community Commissioning team within NHS Nottingham and Nottinghamshire CCG can be contacted via [outofhospital.contractsteam@nhs.net](mailto:outofhospital.contractsteam@nhs.net)

Wheelchair services for South Nottinghamshire and Nottingham City is provided by Nottingham University Hospitals NHS Trust and therefore the CCG does not hold the information requested above for these areas. You may wish to contact Nottingham University Hospitals NHS Trust to request this information. Information on how to submit a Freedom of Information request can be found on their website via the following link - <https://www.nuh.nhs.uk/freedom-of-information>

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to NHS Nottingham and Nottinghamshire CCG, 1 Standard Court, Park Row, Nottingham, NG1 6GN.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner’s Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group formerly known as NHS Mansfield and Ashfield Clinical Commissioning Group, NHS Newark and Sherwood Clinical Commissioning Group, NHS Rushcliffe Clinical Commissioning Group, NHS Nottingham West Clinical Commissioning Group, NHS Nottingham City Clinical Commissioning Group and Nottingham North and East Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner’s Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner’s Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group*.

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of NHS Nottingham and Nottinghamshire Clinical Commissioning Group. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*

