

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

could you please answer the following questions regarding social prescribing in your ICS/CSU/CCG?

(If your ICS/CSU/CCG covers more than one CCG, please provide the requested information for all of the CCGs under your service.)

- Who is your Lead for Primary Care Social Prescribing?

Each Primary Care network has a Clinical Director and a Locality Director within each Integrated Care Partnership/ Place Based Partnerships (ICP/PBP) there are individuals who have Social Prescribing as part of their portfolio also. There is also a Head of Social Prescribing embedding the MoU agreement with NHS England as part of the Long term plan and the Social prescribing element of the Personalised Care approach.

- Do you have any projects or programmes around increasing exposure and uptake of social prescribing services?

Each ICP/PBP works with the Primary Care Network's including stakeholders, people with lived experience and Voluntary Community Faith and Social Enterprise sector to shape the way the local social prescribing models are developed.

- Is your ICS/CSU/CCG committed to the Network Direct Enhanced Contract, specifically around social prescribing? If so, what are your current initiatives?

Yes. There are 9 Social Prescribing Providers across Nottingham & Nottinghamshire with over 70 Social Prescribing Link workers – 54 employed via the Direct Enhance Service, Additional reimbursement roles (DES ARRs) funding and the others are funded via NHS Nottingham & Nottinghamshire CCG to meet the increasing demand.

- Does your ICS/CSU/CCG currently use/plan to use software products for social prescribing?

Yes

- If yes, what are the names of the software products being used/planned?

Social Prescribing Link Workers have access to PKB (Patient Knows Best) All referrals are taken via F12 key within GP systems - SystemOne, Arden's, EMIS

- What framework were used / plan to use (G-Cloud, HSSF, GP IT) to purchase these software products?

The SAIU (System Analytical Intelligence Unit) is creating a dash board/platform for a whole system approach to capturing data.

- Do those software products integrate with the clinical systems? If so, which clinical systems?

As above.

- Is integration with clinical systems a requirement for your selection of a social prescribing software solution?

Yes

- What are the main attributes you require when considering a social prescribing software or solution partner?

This is discussed at a local level via the PCN Clinical Directors and locality leads

- What is the estimated percentage of patients in your ICS/CSU/CCG in primary care that received a social prescription this past year?

1% population

- What is the estimated percentage of referrals in your ICS/CSU/CCG in primary care that were social referrals this past year?

0.9%

- How do you currently measure and report on social referral activity?

Via ONS4 and EQ5D (which are Impact measurement tools, Office for National Statistics 4 and EQ5D is a Mental Health wellbeing measurement) and quarter data reports. Each provider is also responsible for providing updates to the PCN Clinical Director.

- What percentage of GP practices in your ICS/CSU/CCG have at least one social prescribing link worker/ care coordinator/ care navigator that specifically deals with patients who need social prescribing?

100%

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to NHS Nottingham and Nottinghamshire CCG, Sir John Robinson House, Sir John Robinson Way, Arnold, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group*.

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