

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested. A response to each part of your request is below.

In the request you asked:

1. What specialist palliative care services are commissioned by the CCG for the financial year 2021-22

Community contracts include:

- Barnardo's - Support Services for Children & Young People with Palliative Care Needs
- Rainbows Hospice for Children and Young People
- Mid Nottinghamshire End of Life Together Alliance – Beaumont House Hospice, CRUSE bereavement support, NHFT John Eastwood Hospice, Nottinghamshire Hospice
- South Nottinghamshire EoL Support – Nottinghamshire Hospice
- CityCare within OOH (Out Of Hospital) community services

2. How many specialist palliative care professionals are funded/commissioned by the CCG for the financial year 2021-22?

- Consultants in Palliative Medicine
8.45 WTE
- GPs with a specialism in palliative care
None

- Specialist Nurses employed as a clinical nurse specialist or a consultant nurse in palliative care

25.8 WTE

- Allied health professionals

5.5 WTE

3. What is the CCG's annual budget dedicated to specialist palliative care services commissioned for the current financial year, 2021-22?

The CCG does not hold this information, palliative care expenditure forms part of a wider block budget that cannot be identified separately.

4. How many specialist palliative care beds are commissioned by the CCG for the financial year 2021-22?

- In hospitals - Hayward House Specialist Palliative Care Unit, 20 beds
- In hospices - John Eastwood Hospice- 12 beds
- In nursing homes - Zero
- In another facility – Zero

5. During the financial year 2021-22, how many visits have been made by specialist palliative care professionals to patients who died at home in the CCG?

The CCG does not hold this information

6. Does the CCG commission seven-day specialist palliative care services?

Yes

If yes, please specify their hours of operations and the specific services available

- Nottingham University Hospital provides a 7 day face to face Hospital Palliative Care service (provided by registrars and consultants in palliative medicine and CNS), 8-4PM and

an out of hours, 24 hour, 7 day a week telephone advice line support and face to face if required provided by consultants in palliative medicine.

- In the community a 24 hour, 7 day a week telephone advice line support is provided by consultants in palliative medicine. Face to face reviews during weekdays is available from the consultant in palliative medicine.
- Hayward House Day Therapy services provides a 4 days a week service for 8 patients a day (reduced numbers due to COVID IPC measures) providing specialist palliative care services (including offer to complete advance care planning, rehabilitation with physiotherapist and occupational therapist, complementary therapy, emotional support for patients and relatives and carer clinic) to cancer and non-cancer patients, this is a 12 week programme.
- Consultant-led outpatient clinics that are 5 days a week, for cancer and non-cancer patients at Hayward House Specialist Palliative Care Unit.
- Mid Notts End of Life Together Alliance delivers 24 hour, 7 day a week telephone advice line, Hospice at Home, Specialist Palliative Care, Community Beds/Hospice care and care coordination.
- Nottinghamshire Hospice offers the following shifts, 365 days a year:
 - Day time (minimum of 2 hour shifts per patients) between the hours of 0700 and 2200.
 - Night time (set 9 hour shift) between 2200 and 0700.
- John Eastwood House offers a seven day face to face SPC available within 0830-1630
24 hour, 7 day a week telephone advice provided via CNS, medical team and Consultant.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to NHS Nottingham and Nottinghamshire CCG, Sir John Robinson House, Sir John Robinson Way, Arnold, Nottingham, NG5 6DA.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a

decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group*.

notts.foi@nhs.net

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