

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

Please note, as of 1st April 2020 the following Clinical Commissioning Groups (CCGs), NHS Mansfield & Ashfield CCG, NHS Newark & Sherwood CCG, NHS Nottingham City CCG, NHS Nottingham North & East CCG, NHS Nottingham West CCG and NHS Rushcliffe CCG, merged to become NHS Nottingham and Nottinghamshire CCG. More information around the new NHS Nottingham and Nottinghamshire CCG can be found on our website - <https://nottscgg.nhs.uk/about-us/our-cgg/>

In the request you asked:

1. What community Stroke services are commissioned by the CCG?
- The CCG commissions community stroke rehab services.
2. Is the service available countywide with no geographic differences or geographic gaps?
- There are two different community rehab services commissioned for the City and south of the County. For patients registered with GPs in Mansfield & Ashfield and Newark & Sherwood early supported discharge is provided and this hasn't been extended to community rehab services.
3. If there are geographic differences/gaps what are they and why is this the case?
- Previously services were commissioned by six CCGs across Nottingham and Nottinghamshire which then moved to a Greater and Mid Nottinghamshire arrangement. Community stroke rehab was identified as a priority for Greater Nottingham (NHS Nottingham City CCG, NHS Nottingham North & East CCG, NHS Nottingham West CCG and NHS Rushcliffe CCG) based on patient need and patient flow through NUH. Work is underway to consider the need in Mid Nottinghamshire (Mansfield and Ashfield and Newark and Sherwood) which has early supported discharge but not community rehab.
4. What is the patient criteria for accessing the service?

Nottingham CityCare Partnership

- Patients over 18 years of age (no upper age limit)
- Registered with a Nottingham City GP
- With a confirmed diagnosis of stroke or 'functional stroke'
- Patients are proactively identified following hospital admission to the acute stroke pathway by the In-reach stroke discharge coordinator; working closely with the acute unit and other relevant stakeholders to ensure a smooth and timely transition of care into the community setting for continuation of rehabilitation. (All referrals to the service are made through the Nottingham CityCare Health and Care Point)
- An open-referral system back to the team for community rehabilitation for up to 2 years post stroke for patients who meet criteria

For intensive 'Early Supported Discharge', in addition to the overall service criteria the patient must meet the following criteria

- Currently be an inpatient on the NUH Stroke unit or have been through the stroke pathway (i.e. be under the care of a stroke consultant).
- Have written agreement from a stroke consultant that the patient is sufficiently medically fit to be managed at home.

This service is available 7 days a week between 8:00am and 6:00pm.

Stroke patients can access a residential bed for on-going rehabilitation in the following circumstances:

- They require a level of care/ support in addition to rehabilitation that is not available in their own home, e.g. they have overnight care needs AND
- The intention is for them to be discharged back to their own home following a period of residential rehabilitation AND
- Stroke specific rehabilitation needs have been identified

Nottinghamshire Health Care Trust

- Patients aged over 18 who have been diagnosed as having had a stroke, spinal stroke or a functional stroke within the last year
- Referrals will be accepted from acute stroke services, GPs and other health or social care professionals, patients can self-referral if they were known previously to the service
- Patients who are ready to leave hospital and all appropriate medical investigations completed
- Rehabilitation goals must be identified
- Patients should have the ability to raise the alarm if required and support self-nutrition
- All necessary social care packages, equipment and transportation in place required for safe discharge

5. Are there any performance measures? If yes, what are they?

These are in addition to all standard quality and performance measures in place.

Nottingham CityCare Partnership

To support achievement of the standards set out in the national Accelerated Stroke Programme, including:

- Minimum of 95% of eligible patients have access to 'Early Supported Discharge' following acute care
- Minimum of 85% of patients and carers with joint care plans on discharge from hospital
- 95% of stroke patients to be reviewed at six months and 12 months after leaving hospital.
- All patients are screened for mood, behaviour or cognitive disturbance by six months following stroke
- Patients are supported to live more independently, achieving 50% (or more) of their personal goals.

Nottinghamshire Health Care Trust

- Proportion of stroke patients that participate in reviews at six months after the stroke (95%)
- Proportion of stroke patients that participate in reviews at 1 year after the stroke (95%)
- Proportion of patients treated by the Specialist Stroke Community Rehabilitation Service (100%)
- Number of referrals by month to the service
- Proportion (no.) of referrals by month that are identified as urgent and seen within 72 hours following discharge from the acute stroke provider
- Proportion (no.) of referrals by month identified as routine and seen within 30 days following discharge from the acute stroke provider

6. What is the name/title/email address of the Stroke Service Commissioner?

- Hazel Buchanan, Associate Director of Strategic Programmes - Please direct all email queries via the contact us page on the CCG website: <https://nottscg.nhs.uk/contact-us/>

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to NHS Nottingham and Nottinghamshire CCG, 1 Standard Court, Park Row, Nottingham, NG1 6GN.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group formerly known as NHS Mansfield and Ashfield Clinical Commissioning Group, NHS Newark and Sherwood Clinical Commissioning Group, NHS Rushcliffe Clinical Commissioning



Group, NHS Nottingham West Clinical Commissioning Group, NHS Nottingham City Clinical Commissioning Group and Nottingham North and East Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group formerly known as NHS Rushcliffe Clinical Commissioning Group, NHS Nottingham West Clinical Commissioning Group, NHS Nottingham City Clinical Commissioning Group, NHS Nottingham North and East Clinical Commissioning Group, NHS Mansfield and Ashfield Clinical Commissioning Group and NHS Newark and Sherwood Clinical Commissioning Group.*

notts.foi@nhs.net

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