

Date: 13 October 2020
Our reference: N/20/3129

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is below.

Please note, as of 1st April 2020 the following Clinical Commissioning Groups (CCGs), NHS Mansfield & Ashfield CCG, NHS Newark & Sherwood CCG, NHS Nottingham City CCG, NHS Nottingham North & East CCG, NHS Nottingham West CCG and NHS Rushcliffe CCG, merged to become NHS Nottingham and Nottinghamshire CCG. More information around the new NHS Nottingham and Nottinghamshire CCG can be found on our website - <https://nottsccg.nhs.uk/about-us/our-ccg/>

In the request you asked:

- What alternative arrangements for Structured Diabetes Education programmes have been commissioned/put in place by the CCG to support people living with diabetes due to the COVID-19 pandemic (e.g. virtual delivery via video conferencing tools, digital etc)?

In response to COVID-19 all face to face structured education groups were cancelled in Nottingham and Nottinghamshire.

All patients due to attend either DESMOND (Diabetes Education and Self-Management for Ongoing and Newly Diagnosed), DAFNE (Dose Adjustment For Normal Eating) or KAREN (Kings Mill's Adjustment Regimen for Eating Normally) were contacted to advise of the cancellation.

Patients have been offered alternative offers of support including signposting to online platforms such as MyDesmond and MyType1Diabetes. Where possible information has been prescribed electronically including leaflets, web links and videos. For those individuals without online access information has been sent out via post mirroring the vast majority of the content prescribed electronically.

In addition, local structured education teams are now delivering DAFNE and DESMOND virtually via MS Teams/Zoom. Virtual sessions for KAREN are anticipated to go live in October.

We are also an early engagement area for 'Healthy Living for adults with Type 2 Diabetes', an online self-management platform and will be supporting the national teams to roll out this new online platform.

- With the recent NHS primary care reorganisation, which organisation (if not your organisation) within your STP/ICS footprint is responsible for the commissioning of Structured Diabetes Education programmes for people living with diabetes?

NHS Nottingham and Nottinghamshire CCG.

- Could you provide contact details for the main person responsible for commissioning Structured Diabetes Education programmes for people living with diabetes?

Laura Stokes, Diabetes Project Manager - laura.stokes@nhs.net

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via lucy.branson@nhs.net or by writing to NHS Nottingham and Nottinghamshire CCG, 1 Standard Court, Park Row, Nottingham, NG1 6GN.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group formerly known as NHS Mansfield and Ashfield Clinical Commissioning Group, NHS Newark and Sherwood Clinical Commissioning Group, NHS Rushcliffe Clinical Commissioning Group, NHS Nottingham West Clinical Commissioning Group, NHS Nottingham City Clinical Commissioning Group and Nottingham North and East Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely

Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group formerly known as NHS Rushcliffe Clinical Commissioning Group, NHS Nottingham West Clinical Commissioning Group, NHS Nottingham City Clinical Commissioning Group, NHS Nottingham North and East Clinical Commissioning Group, NHS Mansfield and Ashfield Clinical Commissioning Group and NHS Newark and Sherwood Clinical Commissioning Group.*

notts.foi@nhs.net

All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of the Greater Nottingham Clinical Commissioning Partnership. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via notts.foi@nhs.net. All requests for re-use will be responded to within 20 working days of receipt.

