

Dear Requestor

RE: Freedom of Information Request

With reference to your request for information I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we partially hold the information that you have requested.

As the CCG is currently responding to a national level 4 major incident (due to the Covid-19 pandemic), our contracting and procurement teams have to prioritise their response to this. As such, we have provided as much information as we can, at this stage. If you have any further requests for information following receipt of this response, please contact [notts.foi@nhs.net](mailto:notts.foi@nhs.net).

For context, six former CCGs merged on the 1 April 2020 to become NHS Nottingham and Nottinghamshire CCG. As part of the merger plan, a comprehensive exercise was being undertaken to review and rationalise mobile phone contracts and usage. There are multiple contracts in place, as each user has a separate contract. This exercise has had to be paused given Covid-19.

Given the above, we have provided the following response to your request:

1. Network Provider(s)

– The CCG uses Vodafone and Telefonica (O2).

2. Annual Average Spend for each Network Provider

	2017/18	2018/19	2019/20	Total	Average
<b>TELEFONICA O2 UK LTD</b>	£25,628.04	£21,781.33	£16,057.43	£63,466.80	£21,155.60
<b>VODAFONE CORPORATE LTD</b>	£5,139.90	£5,608.91	£7,813.83	£18,562.64	£6,187.55
<b>VODAFONE LTD</b>	£29,356.23	£26,298.68	£29,638.52	£85,293.43	£28,431.14

3. Number of Connections -

– Telefonica – 99 connections. It is not possible to identify the different tariff types on the O2 portal.

– Vodafone - 227 (voice 26, voice and data 136, data only 65)

4. Duration of the contract

– All contracts are currently on a rolling contract; this was being reviewed as part of the afore-mentioned exercise.

5. Contract Start Date

– All contracts are currently on a rolling contract; this was being reviewed as part of the afore-mentioned exercise.

6. Contract Expiry Date

– All contracts are currently on a rolling contract; this was being reviewed as part of the afore-mentioned exercise.

7. Contract Review Date

– See reference above to the exercise being undertaken as part of the CCG merger.

8. The person in the organisation responsible for this particular contract.

– Each user has a contract and general support is provided to the CCG via Nottinghamshire Health Informatics Service.

9. If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

– Not applicable.

If you are unhappy with the way in which your request has been handled, NHS Nottingham and Nottinghamshire Clinical Commissioning Group have an internal review procedure through which you can raise any concerns you might have. Further details of this procedure can be obtained by contacting Lucy Branson, Associate Director of Governance via [lucy.branson@nhs.net](mailto:lucy.branson@nhs.net) or by writing to NHS Nottingham and Nottinghamshire CCG, 1 Standard Court, Park Row, Nottingham, NG1 6GN.

If you remain dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether the organisation has complied with its obligations under the Act, and can require the organisation to remedy any problems. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Nottingham and Nottinghamshire Clinical Commissioning Group formerly known as NHS Mansfield and Ashfield Clinical Commissioning Group, NHS Newark and Sherwood Clinical Commissioning Group, NHS Rushcliffe Clinical Commissioning Group, NHS Nottingham West Clinical Commissioning Group, NHS Nottingham City Clinical Commissioning Group and Nottingham North and East Clinical Commissioning Group. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/for-the-public/>

Complaints to the Information Commissioner's Office should be sent to: FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
Telephone 0303 123 1113 or report a concern: <https://ico.org.uk/concerns/>

Yours sincerely



Freedom of Information Officer on behalf of *NHS Nottingham and Nottinghamshire Clinical Commissioning Group* formerly known as *NHS Rushcliffe Clinical Commissioning Group*, *NHS Nottingham West Clinical Commissioning Group*, *NHS Nottingham City Clinical Commissioning Group*, *NHS Nottingham North and East Clinical Commissioning Group*, *NHS Mansfield and Ashfield Clinical Commissioning Group* and *NHS Newark and Sherwood Clinical Commissioning Group*.

[notts.foi@nhs.net](mailto:notts.foi@nhs.net)

*All information we have provided is subject to the provisions of the Re-use of Public Sector Information Regulations 2015. Accordingly, if the information has been made available for re-use under the [Open Government Licence](#) (OGL) a request to re-use is not required, but the license conditions must be met. You must not re-use any previously unreleased information without having the consent of the Greater Nottingham Clinical Commissioning Partnership. Should you wish to re-use previously unreleased information then you must make your request in writing (email will suffice) to the FOI Lead via [notts.foi@nhs.net](mailto:notts.foi@nhs.net). All requests for re-use will be responded to within 20 working days of receipt.*

