

Emergency Preparedness, Resilience and Response (EPRR) Policy

2021-2024

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Title	Emergency Pre	Emergency Preparedness, Resilience and Response (EPRR) Policy			
Amendments	Updated to reflect changes in job titles and terminology (Special Projects is now referred to as Strategic Programmes).				
Purpose	To state the CCG's approach to Emergency Preparedness, Resilience and Response (EPRR), including the preparation for, testing and response to business continuity and major incidents.				
Superseded Documents	Emergency Preparedness, Resilience and Response (EPRR) Policy v1.1				
Audience	All employees and appointees of the NHS Nottingham and Nottinghamshire Clinical Commissioning Group and individuals working within the organisation in a temporary capacity.				
Consulted with	None				
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1. Introduction

- 1.1. The NHS needs to plan for, and respond to, a wide range of incidents and emergencies that could cause large numbers of casualties and affect the health of the community or the delivery of patient care. The Civil Contingencies Act (2004) (CCA) and the NHS England Emergency Preparedness, Resilience and Response (EPRR) Framework requires NHS organisations and providers of NHS-funded care to have plans and arrangements in place to respond to such incidents while maintaining services to patients.
- 1.2. Under the CCA, the Nottingham and Nottinghamshire Clinical Commissioning Group (from here on referred to as the CCG) is defined as a Category 2 Responder meaning that there is a statutory duty to co-operate with Category 1 Responders, which includes NHS England, acute trusts and the emergency services.
- 1.3. In addition to meeting legislative duties, the CCG is required to comply with guidance and framework documents, including but not limited to:
 - NHS England Emergency Preparedness, Response and Resilience Framework;
 - NHS England Core Standards for Emergency Preparedness, Response and Resilience;
 - ISO 22301 Societal Security Business Continuity Management Systems -Requirements;
 - NHS England Business Continuity Framework.
- 1.4. This document outlines how the CCG complies with its statutory responsibilities and Emergency Preparedness, Resilience and Response (EPRR) obligations, detailing the minimum requirements for planning and responding to a major incident and or a business continuity incident.

2. Policy Statement

- 2.1. The CCG accepts its statutory duties as a Category 2 Responder under the Civil Contingencies Act 2004 (CCA) and as such will co-operate with Category 1 Responders in order to enhance co-ordination, efficiency and to share information as required, prior to, during and following an incident.
- 2.2. In addition to its duties contained within the Civil Contingency Act, the CCG recognises its EPRR responsibilities as detailed within Section 46 of the Health & Social Care Act 2012 (H&SCA) and section 9.3 of NHS England EPRR Emergency Preparedness, Resilience and Response Framework to:
 - Ensure contracts with all commissioned provider organisations (including independent and third sector) contain relevant EPRR elements, including business continuity.

- Support NHS England/Improvement in monitoring compliance by each commissioned provider organisation with their contractual obligations in respect of EPRR and with applicable Core Standards.
- Ensure robust escalation procedures are in place so that if a commissioned provider has an incident the provider can inform the CCG 24 hours a day, 7 days a week.
- Provide sufficient resources and funding to ensure the CCG complies with its EPRR obligations.
- Ensure effective processes are in place for the CCG to properly prepare for and rehearse incident response arrangements with local partners and providers.
- Be represented at the Local Health Resilience Partnerships (LHRP), either on its own behalf or through a nominated lead representative.
- Provide a route of escalation for the LHRP in respect of commissioned provider EPRR preparedness.
- Support NHS England in discharging its EPRR functions and duties locally, including supporting health economy tactical co-ordination during incidents (Alert Level 2-4).
- Fulfil the duties of a Category 2 responder under the CCA 2004 and the requirements in respect of emergencies within the NHS Act 2006 (as amended).
- 2.3. The CCG will have a robust business continuity management system in place that meets the ISO 22301 Standard.
- 2.4. The CCG will have a risk based single business continuity plan that sets out how the CCG will continue to provide its core and critical functions in response to a disruption to service provision.
- 2.5. The CCG will have in place a single incident response plan that sets out how the CCG will respond to a critical or major incident.
- 2.6. Working with and through NHS England/Improvement, the CCG will provide command, control and co-ordination as required for business, critical and major incidents, including infectious disease outbreaks.

3. Purpose

- 3.1. The purpose of this document is to outline how the CCG will have plans and arrangements in place to act in accordance with the Civil Contingencies Act 2014 (CCA), The Health and Social Care Act 2012 (H&SCA) and to comply with the requirements of the NHS England EPRR Core Standards, by undertaking the following duties:
 - The CCG has risk-based, coherent and accessible business continuity and incident response plans in place, which recognises the CCG's statutory

responsibilities as a commissioning organisation and is therefore proportionate to the level of risk that any possible major incident or business disruption may present.

- To ensure that incident response and business continuity plans have been established and are well communicated.
- Specific roles and accountabilities in relation to EPRR and incident response are assigned within the organisation and that all staff have a clear understanding of their own responsibilities.
- To ensure that plans involve robust business continuity arrangements for the recovery of CCG and NHS services back to business as usual.
- To ensure that the plans are tested and are regularly reviewed.
- To ensure that funding and resources are available to respond effectively to major incidents.
- To ensure that the CCG has access to up-to-date guidance relating to EPRR.
- To ensure that staff receive emergency preparedness training that is commensurate with their role and responsibilities.
- To ensure that indicators demonstrating emergency preparedness and/or early warning of risk are used within contracts and service specifications.
- To ensure that the whole system is monitored and audited regularly with the aim of assuring the effectiveness of response and driving continuous improvement in performance of the CCG's EPRR arrangements.

4. Scope

4.1. This policy relates to all CCG activities/functions, all employees and appointees of the CCG and others working within the organisation in a temporary capacity. It also applies to CCG employed staff who carry out work within another organisation's premises. These are collectively referred to as 'individuals' hereafter.

5. Definitions

5.1. The CCG has adopted the following definitions from NHS England EPRR Framework 2015, ISO 22300 and CCA 2004:

Term	Definition	
Business Continuity	The capability of the organisation to continue delivery of products or services at acceptable pre-defined levels following a disruptive incident.	
Business Continuity Incident	An event or occurrence that disrupts, or might disrupt, an organisation's normal service delivery, below acceptable predefined levels, where special arrangements are required to be implemented until services can return to an acceptable level.	

Term	Definition			
Business Continuity Management System	Part of the overall management system that establishes, implements, operates, monitors, reviews, maintains and improves business continuity.			
Business Impact Analysis	The process of analysing activities and the effect that a business disruption might have upon them.			
Business Continuity Plan	Documents the procedures that guide the organisation to respond, recover, resume, and restore to a pre-defined level of operation following a disruption to business continuity.			
Critical Incident	Any localised incident where the level of disruption results in the organisation temporarily or permanently losing its ability to deliver critical service.			
 Means: a) An event or situation which threatens serious dan human welfare in a place in the United Kingdom b) An event or situation which threatens serious dan the environment of a place in the United Kingdom c) War, or terrorism, which threatens serious dama security of the United Kingdom. 				
Incident Response Plan	Outlines how the CCG will respond to a critical or major incident.			
Major Incident	Is any occurrence that presents serious threat to the health of the community or causes such numbers or types of casualties, as to require special measures to be implemented.			

6. Roles and Responsibilities

6.1. The CCG will ensure that:

Role	Responsibilities
Accountable Emergency	The role of the Accountable Emergency Officer (AEO) will be undertaken by the CCG's Chief Commissioning Officer.

Role	Responsibilities			
Officer (AEO)	The AEO, as required under the Health and Social Care A 2012, is responsible for the strategic implementation of major incident and business continuity planning in accordance with the CCG's legal obligations and the purpose of this policy.			
	The AEO will provide assurance to the CCG's Governing Body that strategies, systems, training, policies and procedures are in place to ensure that the CCG will implement an appropriate response to an incident.			
Lay Member for Audit and Governance Committee	The Lay Member for the Audit and Governance Committee will support the AEO in providing assurance to the CCG's Governing Body that the CCG complies with all applicable EPRR requirements. This includes assurance that the organisation has allocated sufficient experienced and qualified resources to meet EPRR obligations.			
Associate Director of Strategic Programmes and EPRR	The Associate Director of Strategic Programmes and EPRR is the CCG's senior management lead for EPRR and is therefore responsible for ensuring that an effective on-call, training and exercising, incident response and business continuity management system is in place.			
EPRR Manager	The CCG's EPRR Manager is responsible for all aspects of operational implementation of the aims contained within this policy, including ensuring plans and arrangements are regularly reviewed; the delivery of on-call and EPRR training and exercising the CCG's incident response. The EPRR Manager will ensure that the CCG plans jointly with NHS England/Improvement, NHS organisations, Local Authorities and other Category 1 and 2 responders as required.			
On-call Staff	Responsible for co-ordinating the local NHS response to an incident; responding to any NHS England/Improvement (Midlands) resource requests and the provision of incident situation reports to NHS England/Improvement (Midlands). The CCG operates a two-tier system, with a single first on-			
	call duty officer and a single second on-call duty officer.			
	The first on-call is performed by staff at the Band 8c and 8d			

Role	Responsibilities			
	grades. The second on-call is performed by staff at the Band 9 and VSM grades.			
	On-call duty runs 24 hours a day, 7 days a week.			
	All members of staff undertaking on-call, are required to attend regular training courses and exercises to ensure they have and maintain the knowledge and skills to perform their on-call role.			
Associate Directors	The Associate Directors are responsible for ensuring that their departments provide all necessary support as requested during the CCG's responses to an incident. The Associate Directors will:-			
	 Respond to any requests for information from the Associate Director of Strategic Programmes and EPRR, and the EPRR Manager. 			
	 Ensure a Business Continuity Business Impact Analysis has been completed for their directorate and teams. 			
	 Support the on-call Director and the Associate Director of Strategic Programmes and EPRR in the response to a business continuity disruption or major incident. 			
	 Oversee their department's response to a disruption to service provision in line with the CCG's Business Continuity Plan. 			
Senior Information Risk Officer	The CCG's Senior Information Risk Officer (SIRO) is responsible for ensuring that information governance standards continue to be applied to data and information during an incident.			

7. Command and Control (including on-call)

- 7.1. An integral element of command and control is a clear chain of command from the top of the organisation to the lowest level and across agencies as required. Every person involved in the response to an incident must know exactly their role and responsibility.
- 7.2. In order to fulfil our EPRR requirements, the CCG will operate a 24 hours a day, 7 days a week for 365 days a year, on-call function.

7.3. CCG Silver on-call:

• Is the nominated first point of contact.

- Will initially triage calls and manage accordingly.
- Must carry their mobile phone at all times (not to be turned off at any time).
- Must be able to respond in person to a call-out.
- Must be able to attend an incident co-ordination centre preferably within two hours of a call-out.
- Must carry their work issued Identity Card at all times.
- Must have access to on-call handbook and associated documents.
- Must make themselves familiar with the Action Cards for their role.

7.4. CCG Gold on-call:

- Is the nominated point of contact for all Major Incident notification, via the first on-call.
- Will initially assume the role of Incident Director.
- Will activate the appropriate Incident Management Team(s) and the appropriate staff to respond to the incident.
- Must carry their mobile phone all times (not to be turned off at any time).
- Must be able to respond in person to a call-out.
- Must be able to attend an incident co-ordination centre preferably within two hour of a call-out.
- Must carry their work issued Identity Card at all times.
- Must have access to on-call handbook and associated documents.
- Must make themselves familiar with the Action Cards for their role.

7.5. Administration of on-call

The on-call rota is managed by the CCG's EPRR Team, including the production of the rota. Contact details for the wider Nottinghamshire health system are circulated to the on-call each Thursday by the CCG's EPRR Team.

Any on-call manager who rearranges their allocated rota dates should advise the EPRR Manager and the Support Officer.

7.6. On-call Documentation

There are a number of documents available to assist the on-call staff. These documents include:

- On-call Handbook.
- Incident Response Plan.
- Business Continuity Plan.
- Contact List.
- 7.7. All of these documents plus further support documents are available to the CCG's on-call team on the CCG's Resilience Direct page. Resilience Direct is a secure Cabinet Office website utilised by Category 1 and 2 responders nationally to store

EPRR documents. Resilience Direct is utilised during incidents for the production of situation reports and sharing information to ensure that all relevant parties have access to the latest information. Only authorised members of staff are allowed access to Resilience Direct. The CCG's EPRR Team control access to the CCG's Resilience Direct page.

8. Risk Management Strategy

- 8.1. In implementing an effective EPRR system the CCG will ensure that EPRR processes are integrated within the Risk Management Strategy allowing consistent risk identification, assessment, mitigation and escalation to CCG's Governing Body.
- 8.2. The CCG on behalf of the local NHS, will participate in the Nottingham and Nottinghamshire Local Resilience Forum (LRF) risk assessment work. The CCG will review the outcome from the LRF risk assessment on an annual basis. In addition, the CCG will keep abreast of any new or emerging risks which have been brought to its attention by NHS England/Improvement and partners.
- 8.3. EPRR arrangements will be developed to enable the CCG to respond to the identified risks, such as pandemic influenza and mass casualty incidents.
- 8.4. Multi-agency plans will be developed through the LRF; Local Health Resilience Partnerships (LHRP) and Health Protection Forums.
- 8.5. Assurance in respect of EPRR arrangements will be provided to the CCG's Governing Body and annually to NHS England through the EPRR Core Standards Assurance Process.

9. Business Continuity Plan

- 9.1. The CCG's Business Continuity Plan will be developed and maintained in accordance with:-
 - ISO 22301.
 - EPRR Core Standards.
 - NHS England Business Continuity Framework (Service Resilience) 2013.
- 9.2. In summary, this means that the Business Continuity Plan will comprise:
 - An organisational business continuity risk assessment which will anticipate
 potential risks to business continuity and assess the likelihood and impact of
 each in a business impact analysis.
 - An assessment of all key CCG activities and the acceptable level of service for each in the event of a business continuity incident.
 - The identification of business activities agreed as "business critical", ensuring that these are prioritised for remedial action and stating what the remedial actions will be.

- The identification of any internal and external dependencies (eg. NHIS, Facilities Management, etc) suppliers and contractors with whom our Business Continuity Plan would need to be shared.
- Procedures for communicating to staff depending on the type of incident that may occur.
- Details of organisational roles in the event of a business continuity incident and the allocation of key tasks.

10. Incident Response Plan

- 10.1. The CCG's Incident Response Plan will be developed and maintained in accordance with:-
 - EPRR Core Standards.
 - NHS England EPRR Framework 2015.
- 10.2. The plan will ensure that the CCG has the capability to respond in major incidents. This will be undertaken in a way that ensures optimum care and assistance to the victims and minimises the consequential disruption to healthcare services and facilitates a swift return to normal levels of service.
- 10.3. The plan will:-
 - Set out roles and responsibilities for management and escalation in terms of an incident.
 - Define what an incident and a major incident is and outline the types of emergency that the local NHS might be expected to respond to.
 - Outline the command, control and co-ordination arrangements both internally within in the local NHS and in the multi-agency context by identifying stakeholders and operational plans, including the decision-making process.
 - Establish a framework within which the CCG and NHS England roles and responsibilities can be fulfilled during the response to a major incident.
 - Identify the arrangements for communicating information to staff, patients and stakeholders both prior to, during and after a major incident.
 - Outline the process for recovery from a major incident.

11. Mutual Aid

- 11.1. Mutual Aid can be defined as an arrangement between Category 1 and 2 Responders, other organisations not covered by the CCA 2004, within the same sector or across sectors and across boundaries, to provide assistance with additional resource during any incident that may overwhelm the resources of a single organisation.
- 11.2. NHS England/Improvement (Midlands) will be responsible for the co-ordination and implementation of mutual aid requests if a disruptive incident occurs across a number of counties/regional footprint. The CCG, as a local leader of the health

community, will respond to any requests received to provide mutual aid during a major or significant incident or emergency.

12. Information Sharing

- 12.1. Under the CCA 2004, local responders have a duty to share information and this is seen as a crucial element of civil protection work, underpinning all forms of cooperation.
- 12.2. An Information Sharing Protocol is in place across the Nottingham and Nottinghamshire CCG and NHS providers; and the Nottingham City and Nottinghamshire County Councils which outlines the principles and standards of expected conduct and practice of the signatories and their staff and applies to all sharing of personal confidential and non-personal information. The Protocol establishes the organisations' intentions and commitment to information sharing and promotes good practice when sharing personal information. It also contains the legislative standards that all types of personal information sharing must comply with.

13. Maintenance of Incident Response and Business Continuity Plans and on-call Documents

- 13.1. The EPRR Manager will be responsible for ensuring that the CCG's Incident Response and Business Continuity Plans and on-call documents are reviewed at regular intervals and are in line with:
 - Changes to local and national guidance.
 - Organisational and structural changes.
 - Evaluation following testing of the plans.
 - Any lessons learnt following activation of the plans.
 - Any training/awareness needs of the organisation.

14. Communication, Monitoring and Review

- 14.1. The CCG will establish effective arrangements for communicating the requirements of this policy through the CCG's internal communication methods. This will primarily be by ensuring continual awareness and accessibility of this policy through the CCG's staff intranet.
- 14.2. Communications and assurances will also be undertaken with any external suppliers and contractors affected by or who have an influence on the effective implementation of this policy.
- 14.3. New starters (including temporary and agency staff) will be informed of this policy as part of the CCG's induction programme.

- 14.4. To ensure effectiveness, efficiency and compliance, the Associate Director of Strategic Programmes and EPRR, with the assistance of the EPRR Manager, will carry out an annual review of this policy to ensure that it remains in line with current Employment Law and NHS Guidance.
- 14.5. This policy will be reviewed by the Audit and Governance Committee every three years with an annual assurance report for the plan update and test.
- 14.6. As part of a rolling programme to assess the impact of the CCG's policies, frameworks and procedures on its equality performance, a triennial review of this policy will be undertaken to provide an assurance that its implementation is not having a negative impact on the CCG's equality performance, and to also identify any positive effects.
- 14.7. The Equality Impact Assessment will also be reviewed in light of any necessary changes to the policy, where this might be performed sooner than the required review date.
- 14.8. Any individual who has queries regarding the content of this policy, or has difficulty understanding how this policy relates to their role, should contact the document author.

15. Staff Training

- 15.1. Those individuals undertaking roles and responsibilities within this policy must undertake appropriate training for their function, including in line with the competencies for their role/function provided in NHS England 'Model Competencies for Members of Emergency on-call Rotas'. Training will also reflect the skills and competencies outlined in the National Occupational Standards.
- 15.2. Training will be undertaken in line with the annual training and exercise schedule and should occur regularly to familiarise staff with Command and Control procedures and to ensure there is no erosion of skills.
- 15.3. Associate Directors are responsible for ensuring that all staff within their directorates and teams are aware of relevant EPRR and business continuity training and encourage attendance on recommended courses.
- 15.4. Those members of staff on-call and members of staff designated as loggists will be required to attend the appropriate training provided by the Nottingham and Nottinghamshire Local Resilience Forum (LRF).

16. Testing and Exercising

16.1. Plans developed to allow organisations to respond efficiently and effectively must be tested regularly using recognised and agreed processes such as table top or live exercises.

- 16.2. Through the exercising process, CCG members of staff have the opportunity to practice their skills and increase their confidence, knowledge and skill base in preparation for responding at the time of a real incident. Exercises also offer an opportunity to confirm and challenge EPRR and incident response arrangements, providing assurance of their effectiveness; opportunities for improvement in arrangements and any gaps that need to be rectified urgently.
- 16.3. Testing and exercising will be undertaken in line with the annual Training and Exercise Schedule agreed by CCG's Governing Body and in line with NHS England 'Emergency Planning Framework (2015)' which defines the process and timescales for exercising.
- 16.4. This includes a minimum expectation of a:-
 - Communications exercise every six months;
 - Table top exercise ever year; and a
 - Live exercise every three years.
- 16.5. CCG staff performing the on-call role will be also required to attend wider NHS and LRF multi-agency exercises, to ensure they are familiar with the wider NHS and multi-agency incident response.

17. Lessons Identified

- 17.1. Reviewing lessons from incidents, including near misses, ensures the CCG is reviewing its EPRR arrangements with the aim of identifying opportunities for continuous improvement in EPRR arrangements and the CCG's response to incidents.
- 17.2. Immediately after an incident, the EPRR Manager/second on—call will conduct a hot debrief to capture any immediate learning and to provide an opportunity for staff to de-escalate after an incident.
- 17.3. Within three weeks of an incident, the EPRR Manager will conduct a cold debrief with those involved within the weeks after an incident. The results of the debrief will form a lessons identified report which will include an action plan for implementation of lessons identified.

18. Audit Arrangements

18.1. The policy will be audited throughout the year both internally and externally. The EPRR Manager will also ensure that any appropriate external audits tools and assurance processes are conducted on a regular basis; examples of external audit tools include the EPRR Core Standards assurance to NHS England/Improvement.

19. Equality and Diversity Statement

- 19.1. The Nottingham and Nottinghamshire CCG pays due regard to the requirements of the Public Sector Equality Duty (PSED) of the Equality Act 2010 in policy development and implementation, both as a commissioner and as an employer.
- 19.2. As a commissioning organisation, we are committed to ensuring our activities do not unlawfully discriminate on the grounds of any of the protected characteristics defined by the Equality Act, which are age, disability, gender re-assignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.
- 19.3. We are committed to ensuring that our commissioning activities also consider the disadvantages that some people in our diverse population experience when accessing health services. Such disadvantaged groups include people experiencing economic and social deprivation, carers, refugees and asylum seekers, people who are homeless, workers in stigmatised occupations, people who are geographically isolated, gypsies, roma and travellers.
- 19.4. As an employer, we are committed to promoting equality of opportunity in recruitment, training and career progression and to valuing and increasing diversity within our workforce.
- 19.5. To help ensure that these commitments are embedded in our day-to-day working practices, an Equality Impact Assessment has been completed for, and is attached to, this policy.

20. Supporting Documentation

- 20.1. This policy is to be read in conjunction with:
 - On-call Handbook:
 - Incident Response Plan;
 - Business Continuity Plan.

21. Interaction with other Policies

- 21.1. The following CCG policies support this Policy:-:
 - CCG Incident Reporting and Management Policy.
 - NHIS Information Sharing Protocol.
 - CCG Information Governance Management Framework.
 - CCG Information Governance Reporting Form.
 - CCG Risk Assessment Matrix.
 - CCG Records Management Policy.
 - CCG Health, Safety and Security Policy.

22. References

- 22.1. For further more detailed information regarding the contents of this policy please refer to the following documents:
 - Civil Contingencies Act 2004;
 - The NHS England Emergency Preparedness Framework 2015;
 - NHS England Core Standards for Emergency Preparedness, Resilience and Response;
 - NHS England Business Continuity Management Framework (Service Resilience) (2013);
 - ISO 22301 Societal Security Business Continuity Management Systems Requirements.

Appendix A: Equality Impact Assessment

Date of assessment:	April 2021			
For the policy, and its implementation, please answer the questions against each of the protected characteristic and inclusion health groups:	Has the risk of any potential adverse impact on people in this protected characteristic group been identified, such as barriers to access or inequality of opportunity?	If yes, are there any mechanisms already in place to mitigate the adverse impacts identified?	Are there any remaining adverse impacts that need to be addressed? If so, please state any mitigating actions planned.	Are there any positive impacts identified for people within this protected characteristic group? If yes, please briefly describe.
Age ¹	No	N/A	N/A	The purpose of this policy is to ensure that the needs of all members of the public are considered when responding to incident or disruption to service delivery, especially those considered to be vulnerable.
Disability ²	No	N/A	N/A	
Gender reassignment ³	No	N/A	N/A	
Marriage and civil partnership ⁴	No	N/A	N/A	
Pregnancy and maternity ⁵	No	N/A	N/A	
Race ⁶	No	N/A	N/A	
Religion or belief ⁷	No	N/A	N/A	

¹ A person belonging to a particular age (for example 32 year olds) or range of ages (for example 18 to 30 year olds).

Same-sex couples can also have their relationships legally recognised as 'civil partnerships'.

² A person has a disability if she or he has a physical or mental impairment which has a substantial and long-term adverse effect on that person's ability to carry out normal day-to-day activities.

 $^{^{\}rm 3}$ The process of transitioning from one gender to another.

⁴ Marriage is a union between a man and a woman or between a same-sex couple.

⁵ Pregnancy is the condition of being pregnant or expecting a baby. Maternity refers to the period after the birth, and is linked to maternity leave in the employment context. In the non-work context, protection against maternity discrimination is for 26 weeks after giving birth, and this includes treating a woman unfavourably because she is breastfeeding.

⁶ Refers to the protected characteristic of race. It refers to a group of people defined by their race, colour, and nationality (including citizenship) ethnic or national origins.

Date of assessment:	April 2021			
For the policy, and its implementation, please answer the questions against each of the protected characteristic and inclusion health groups:	Has the risk of any potential adverse impact on people in this protected characteristic group been identified, such as barriers to access or inequality of opportunity?	If yes, are there any mechanisms already in place to mitigate the adverse impacts identified?	Are there any remaining adverse impacts that need to be addressed? If so, please state any mitigating actions planned.	Are there any positive impacts identified for people within this protected characteristic group? If yes, please briefly describe.
Sex ⁸	No	N/A	N/A	
Sexual orientation ⁹	No	N/A	N/A	
Carers ¹⁰	No	N/A	N/A	

⁷ Religion refers to any religion, including a lack of religion. Belief refers to any religious or philosophical belief and includes a lack of belief. Generally, a belief should affect your life choices or the way you live for it to be included in the definition.

⁸ A man or a woman.

⁹ Whether a person's sexual attraction is towards their own sex, the opposite sex, to both sexes or none. https://www.equalityhumanrights.com/en/equality-act/protected-characteristics

¹⁰ Individuals within the CCG which may have carer responsibilities.