NHS Nottingham and Nottinghamshire Clinical Commissioning Group

Covid-19 vaccination programme: What you can do to help

**Covid-19 vaccination programme** 

There are now 11 places to get vaccinated across the city and county.

These include **three hospital hubs:** City Hospital, Queen's Medical Centre and King's Mill Hospital.

Local vaccination services: Ashfield Health Village, Richard Herrod Leisure Centre in Carlton, Gamston Community Centre, Newark Showground, King's Meadow Campus in Lenton, Forest Recreation Ground in Nottingham City and a staff hub at Cripps Medical Centre in Nottingham City.

**Vaccination centre:** There is a larger scale vaccination centre in Mansfield. Right now, priority for Covid-19 vaccines is for those over the age of 65, anyone classed as Clinically Extremely Vulnerable, care home residents and frontline health and social care workers.

## Travelling to a Covid-19 vaccination site

If anyone is unable to get to a vaccination site, the vaccination programme is able to provide transport to those who meet the criteria. This will be provided by volunteers drivers and taxis. To arrange this, call **0115 883 4640** between 9am – 6pm.

### **Translated materials**

If anyone classed as Clinically Extremely Vulnerable, over the age of 65 or housebound has received a letter inviting them for a Covid-19 vaccine, they can have this letter translated. To request this information in another language or format please contact the Engagement Team at: <u>nnccg.team.engagement@nhs.net</u> or call or text **07385 360071**. This document can also be translated.

If texting or leaving a message please provide your contact details and a member of the team will get back to you. Please note this mobile number is only for requesting information in other languages or formats.

There are a number of translated leaflets about Covid-19 vaccination on the CCG website: nottsccg.nhs.uk/covid-19/covid-19-vaccination-innottingham-and-nottinghamshire

# Tips and advice to share with others to prepare for their Covid-19 vaccine appointment:

- Arrive five minutes before your appointment time.
- Check the route to the vaccination site and where to park using this link: <u>nottsccg.nhs.uk/covid-19/travelling-to-your-covid-19-</u> vaccine-appointment.
- Check the weather and wear suitable clothing for example a warm coat or jumper and comfy shoes as you will need to walk from the car to the vaccination building.
- If you arrive early stay in the car until five minutes before your appointment time.
- On your arrival, if you need a wheelchair and have not pre-arranged this, please tell the volunteers at the entrance.
- Wear a short sleeved t-shirt or top to so you are comfortable when your vaccinator gives you the vaccine.
- Anyone with symptoms of Covid-19 which are any of: a new, continuous cough, a high temperature or a loss or change to sense of smell or taste should not attend their vaccination appointment and will need to rebook it.

### What you can do to help

Use the guide below to help anyone you know over the age of 65, classed as Clinically Extremely Vulnerable or housebound, to book their Covid-19 vaccine appointment.

# HOW DO YOU BOOK AN APPOINTMENT?

## Over 65s

All over 65s can now book their Covid-19 vaccine appointment. The quickest and easiest way to book is via SwiftQueue: <u>swiftqueue.co.uk/nottinghamc19vpatient.php</u>

To book via SwiftQueue, you need to have an email address. If you are helping someone over the age of 65 to book, please read the "how to" guide on the CCG website: nottsccg.nhs.uk/covid-19/covid-19-vaccinationprogramme-what-you-can-do-to-help/

Anyone over 65 can also call **0115 883 4640** between 9am – 6pm to book an appointment or you can call on their behalf. Please note the booking line is very busy but is often quieter after 5pm. Appointments can be booked at vaccination sites depending on where there are slots.

## **Clinically Extremely Vulnerable people**

Anyone classed as Clinically Extremely Vulnerable (CEV) can now book their Covid-19 vaccine appointment. Please note anyone under 16 is not currently advised to have a vaccination. The quickest and easiest way to book is via a bespoke SwiftQueue link:

swiftqueue.co.uk/nottinghamc19v-clinv.php

To book via SwiftQueue, you need to have an email address. If you are helping someone CEV to book, please read the "how to" guide on the CCG website: <u>nottsccg.nhs.uk/covid-19/covid-19-vaccination-</u> <u>programme-what-you-can-do-to-help/</u>

Anyone classed as CEV can call **0115 883 4640** between 9am – 6pm to book an appointment or you can call on their behalf. Please note the booking line is very busy but is often quieter after 5pm.

Appointments can be booked at vaccination sites depending on where there are slots, apart from Mansfield Vaccination Centre. Anyone in this category will need to bring their invitation letter or shielding letter as proof they are eligible for vaccination.

## Housebound residents

Housebound residents will receive a Covid-19 vaccine in their own home or place of residence. A special 'roving team' made up of healthcare staff, GPs and nurses will be vaccinating housebound residents.

Those who are housebound will have been identified by their registered GP. Housebound residents have received a letter informing them that they are eligible for a Covid-19 vaccination. The 'roving team' or their GP will contact them to arrange their appointment.

If you know someone who is housebound and has not been contacted please ask them to call **0115 883 4640** between 9am - 6pm, or you can call on their behalf.

## **General information**

For any general enquiries about the Covid-19 vaccination programme, call **0300 500 80 80** or email: enquiries@nottscc.gov.uk

For general information about the roll out of the Covid-19 vaccination programme in Nottingham and Nottinghamshire, please visit: nottsccg.nhs.uk/covid-19/covid-19-vaccination-innottingham-and-nottinghamshire