

## **FAQs – Covid-19 Housebound Vaccinations**

### **General questions:**

#### **Who is classed as a housebound patient?**

A patient is deemed to be housebound when they are unable to leave their home environment through physical and/or psychological illness. An individual will not be eligible for a home visit if they are able to leave their home environment on their own or with minimal assistance to visit public or social recreational public services (including shopping).

#### **Who will be delivering the vaccines to those who are housebound?**

A special 'roving team' of vaccinators will be delivering the service to the housebound and those who are care home residents. The 'roving team' are made up of healthcare staff, GPs and nurses.

#### **Do you have to book an appointment to receive this service?**

Those who are housebound will have been identified by their registered GP and will have been written to. You will receive a phone call from the roving team or your GP to arrange an appointment.

#### **What if I am housebound and I have not had my letter?**

If you have not received your letter you should call 0115 883 4640 to arrange an appointment.

#### **When will housebound vaccinations take place?**

Vaccinations to those who are housebound will be taking place immediately. Those who are eligible will receive a phone call in the next few weeks. We are on track to vaccinate all residents in the top four JCVI cohorts by mid-February.

#### **Will I be vaccinated at home if I cannot make it to the Local Vaccination Service near me due to transport issues or location?**

You will only be vaccinated at home if you have been considered housebound by your GP. To ensure that those in vulnerable groups or who are geographically or socially isolated can access community vaccination services as soon as possible, the vaccination programme has made provision for a supply of transport to those who meet eligibility criteria. This will be provided by volunteer drivers and taxis. You can request this service at the time of booking.

#### **Will people who are Clinically Extremely Vulnerable be allowed to receive a vaccination from the 'roving team'?**

If you are clinically extremely vulnerable you will be able to access your vaccination from one of the Local Vaccination Services. These sites are Covid-19 secure venues. To ensure that those in vulnerable groups or who are geographically or socially isolated can access community vaccination services as soon as possible, the vaccination programme has made provision for a limited supply of transport to those who meet eligibility criteria. This will be provided by volunteer drivers and taxis and those who need to use the service will be able to request this at the time of booking. You can request this service at the time of booking.

### **Questions about your appointment:**

#### **Will the roving team have ID cards?**

A team of two 'roving team' staff will be carrying out your appointment. They will have identification to prove they are healthcare professionals. You will receive a telephone call before the appointment to confirm they will be visiting you.

#### **Will they be following safety precautions due to Covid-19?**

All 'roving team' staff will be wearing full personal protective equipment (PPE) to keep themselves and you safe.

**Should the housebound patient wear a mask?**

Yes – if possible you should wear a face mask during the short appointment.

**How should I prepare for my appointment?**

You can prepare by making sure you wear light clothing that is easily accessible for administering a vaccine into the upper arm. Please also open your window to increase ventilation within your home and do tell the team of any access issues to your property.

**How do I know the 'roving team' is free from Covid-19?**

The 'roving team' will all have received Covid-19 vaccines themselves. They will only be allowed to work if they are symptom free and they will be following social distancing guidelines as well as wearing full personal Protective equipment (PPE).